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**AYEM**  
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**ÇINAR**  
ENGINEERING  
CONSULTANCY INC.



**DİVRİĞİ-KARS-GEORGIA BORDER RAILWAY LINE REHABILITATION  
AND MODERNIZATION PROJECT  
STAKEHOLDER ENGAGEMENT PLAN  
CNR-ETMIC-SEP-001  
(Rev.05)**

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**Bağlıca Mah. Çambayırı Cad. Çınar Plaza No:66/5 06790 Etimesgut/ ANKARA**

**Tel: +90 312 472 38 39 Fax: +90 312 472 39 33**

**Web: cinarmuhendislik.com**

**E-mail: cinar@cinarmuhendislik.com**

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<b>Project Owner</b>	<b>T. C. Ministry of Transport and Infrastructure Directorate General of Infrastructure Investments</b>
<b>Address</b>	<b>Hakkı Turaylıç Cad. No: 5 06338 Emek/Çankaya/ANKARA</b>
<b>Telephone and Fax Numbers</b>	<b>+90 (312) 203 10 00</b>
<b>Project Title</b>	<b>Divriği-Kars-Georgia Border Railway Line Rehabilitation and Modernization Project</b>
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<b>Consultant</b>	<b>Çınar Engineering Consultancy Inc.</b>
<b>Address</b>	<b>Bağlıca Mah. Çambayırı Cad. Çınar Plaza No: 66/5 06790 Etimesgut / ANKARA</b>
<b>Telephone and Fax Numbers</b>	<b>Phone: +90 (312) 472 38 39 Fax: +90 (312) 472 39 33</b>
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## ABBREVIATIONS & ACRONYMS

<b>AIIB</b>	Asian Infrastructure and Investment Bank
<b>AYGM</b>	Directorate General of Infrastructure Investments
<b>BMP</b>	Biodiversity Management Plan
<b>BTK</b>	Baku Tbilisi Kars
<b>CHMP</b>	Cultural Heritage Management Plan
<b>CHSMP</b>	Community Health and Safety Management Plan
<b>CİMER</b>	Presidency's Communication Center
<b>CLO</b>	Community Liaison Officer
<b>DVIG</b>	Disadvantaged/Vulnerable Individuals or Groups
<b>E&amp;S</b>	Environmental and Social
<b>EIA</b>	Environmental Impact Assessment
<b>ESIA</b>	Environmental and Social Impact Assessment
<b>ESMP</b>	Environmental and Social Management Plan
<b>ESS</b>	Environmental and Social Standards
<b>ETMIC</b>	Eastern Türkiye Middle Corridor Railway Development Project
<b>GM</b>	Grievance Mechanism
<b>GRC</b>	Grievance Redressal Committee
<b>IsDB</b>	Islamic Development Bank
<b>km</b>	kilometer
<b>KPI</b>	Key Performance Indicator
<b>LMP</b>	Labor Management Procedure
<b>MoTI</b>	Republic of Türkiye Ministry of Transport and Infrastructure
<b>NGO</b>	Non-Governmental Organization
<b>OHS</b>	Occupational Health and Safety
<b>OHSMP</b>	Occupational Health and Safety Management Plan
<b>OIP</b>	Other Interested Parties
<b>PAP</b>	Project Affected Parties
<b>PIU</b>	Project Implementation Unit
<b>PPWMP</b>	Pollution Prevention and Waste Management Plan
<b>PR</b>	Public Relation
<b>SEP</b>	Stakeholder Engagement Plan
<b>TMP</b>	Traffic Management Plan
<b>WB</b>	World Bank
<b>YİMER</b>	Foreigners Communication Center

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## 1 INTRODUCTION

Engaging with stakeholders forms the foundation for cultivating robust, positive, and responsive relationships crucial to effectively managing the environmental and social impacts of the project. The goal of stakeholder engagement is to establish and sustain positive connections with diverse external stakeholders throughout the project's lifecycle. Initiating the engagement process early on ensures timely public access to pertinent information, allowing stakeholders to participate in project design and impact assessment.

The Stakeholder Engagement Plan (SEP) will consistently facilitate communication between the Investor and various stakeholders. Regular sharing of project details, environmental and social risks, mitigation strategies, and the grievance mechanism will occur. The SEP will involve identifying stakeholders to be engaged during land preparation, construction, and operation phases, along with specifying communication tools, the grievance mechanism, and responsible parties. Recognizing that stakeholder engagement is an ongoing process, it is crucially updated and integrated into the Environmental and Social Impact Assessment (ESIA) Report.

### 1.1 Project Overview

The Eastern Türkiye Middle Corridor Railway Development Project (ETMIC) aims to improve logistics efficiency along the Divriği-Kars-Georgia border railway line and to enhance the operational resilience of Türkiye's national railway network.

The project, financed by World Bank (WB), Asian Infrastructure Investment Bank (AIIB) and Islamic Development Bank (IsDB) is developed around two main components:

Component 1 – Rehabilitation and Modernization of the Divriği-Kars-Georgia Border Railway Line and Component 2 – Project Management.

#### **Component 1: Rehabilitation and Modernization of the Divriği-Kars-Georgia Border Railway Line**

This component aims to rehabilitate and modernize the existing 667 km railway line between Divriği and the Türkiye-Georgia border. It includes comprehensive design and construction works to renew railway infrastructure and superstructure, electrify the line, and install advanced signaling systems compliant with EU standards. The project will significantly enhance the line's cargo capacity, increasing it from 750,000 tons per year to 20 million tons per year, while improving resilience to climate hazards through updated engineering standards and the integration of a Distributed Acoustic Sensing (DAS) early-warning system.

##### Sub-component 1.1: Design, Infrastructure and Superstructure Works

The major portion of the budget will be allocated to detailed engineering design and extensive civil works. This includes the renewal of 143 km of railway, electrification of the entire line, installation of a European Train Control System, and construction of new sidings and extension of existing ones. Additional improvements include tunnel clearance and drainage works, construction of bridges and controlled level crossings, and station renovations. These enhancements will not only increase capacity and speed but also significantly reduce GHG emissions by transitioning from diesel to electric trains.

##### Sub-component 1.2: Design Supervision and Construction Supervision Services

This sub-component comprises of supervision services, ensuring high-quality implementation of the design and construction works. It includes oversight of the procurement process and the supervision of the entire project execution to guarantee robust construction standards and adherence to resilience measures against climate and natural hazards. This component will enhance the project's overall efficiency and

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effectiveness, ultimately delivering a modernized, higher-capacity railway line that meets international standards and supports Türkiye's strategic logistics and environmental goals.

## Component 2: Project Management

This component focuses on the mobilization of a specialized firm to manage the project. It covers various aspects such as construction, engineering, social and environmental monitoring, citizen engagement, and results monitoring and evaluation. The objective is to ensure seamless project implementation under the Project Implementation Unit (PIU), enhancing project management capacity and ensuring that all project activities align with the intended outcomes and sustainability goals.

### Implementation Arrangements

The General Directorate of Infrastructure Investments (AYGM) is the implementing agency of the project. AYGM is a public institution affiliated with the Ministry of Transport and Infrastructure (MoTI) with a special budget for finance. After the completion of the construction works, the project will be handed over to The Republic of Türkiye Directorate General of State Railways (TCDD) and the operational activities will be performed by TCDD.

A PIU has already been established under AYGM for the ongoing World Bank-financed Rail Logistics Improvement Project – P170532 (RLIP). For this Project, an ETMIC-dedicated PIU sub-unit will be established under this PIU. Among other specialists the ETMIC sub-unit will be staffed by social development specialist, gender specialist and citizen engagement specialist who will be responsible for the implementation and monitoring of this SEP.

Additionally, in addressing Sexual Exploitation and Abuse and Sexual Harassment (SEA/SH) in Investment Project Financing involving Major Civil Works, consultations with communities adjacent to the project are essential throughout the project's life cycle. These regular consultations should offer opportunities to share information about project-related risks and response measures, especially focusing on women, children, and other vulnerable groups who may require distinct approaches to ensure a safe space for discussion.

## 1.2 Scope and Objectives of SEP

The overarching goal of this SEP is to establish a comprehensive program for engaging stakeholders, encompassing public information disclosure and consultation throughout the entire project life cycle. The SEP delineates the strategies through which the project team will communicate with stakeholders and incorporates a mechanism for individuals to express concerns, provide feedback, or register complaints related to project activities.

The primary objective of the SEP is to ensure the active participation of all relevant parties, including individuals, groups, and organizations impacted by or interested in the project. It aims to maintain a continuous exchange of information between these stakeholders and project activities throughout its duration. Stakeholder engagement is pivotal in these projects as it enables stakeholders to stay informed at every stage, articulate their expectations and concerns, and establish an open communication channel with the project's investor.

The initial aspect of the SEP is meaningful consultation. A meaningful consultation;

- starts early in the project planning phase to gather initial opinions on the project proposal and guide project design.
- promotes stakeholder feedback, especially to inform project design and involve stakeholders in identifying and addressing environmental and social risks and impacts.
- continues regularly as risks and impacts emerge.

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- relies on the prior disclosure and distribution of adequate, relevant, clear, unbiased, meaningful, and easily accessible information within a period that allows meaningful consultations with stakeholders. This information is presented in a culturally appropriate format, in relevant local language(s), and is understandable to stakeholders.
- takes stakeholders' concerns, questions into account, and responds to feedback.
- actively supports inclusive engagement with project-affected parties.
- is devoid of external manipulation, interference, coercion, discrimination, and intimidation.
- is recorded and disclosed by the Borrower.

The SEP has been developed to align with national legal requirements and international standards, including the Environmental and Social Standards (ESSs) of the World Bank. The project will be implemented in accordance with both local national laws and international standards.

This project-specific SEP is intended as a public document open to discussion with stakeholders and subject to regular updates to reflect the outcomes of ongoing engagement. The SEP comprises various components, including an explanation of its objectives, a brief description of the project, an overview of relevant stakeholder engagement standards (including World Bank requirements), a summary of previous engagement activities, identification and categorization of project stakeholders, methods for future engagement, roles and responsibilities for effective implementation, a Public Grievance Mechanism for addressing complaints and feedback, and means of monitoring and reporting.

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## 2 REGULATIONS AND REQUIREMENTS

### 2.1 Turkish Requirements

The Environmental Impact Assessment (EIA) Regulation requires stakeholder engagement and disclosure. The Stakeholder Engagement Plan, defined in the regulation, details how communication and information provision will occur with individuals or groups affected by or related to a project. The Right to Information Law ensures everyone has the right to obtain information about public institutions. The Use of Right to Petition Law establishes legal remedies and authorities for relevant persons. The Personal Data Protection Law allows data subjects to lodge a complaint if their request is refused, and the Expropriation Law governs the expropriation process in accordance with specified laws.

Detailed information will be provided in Appendix-3: Regulatory Requirements.

### 2.2 World Bank Requirements

The subheadings in this section will present the relationship between international standards, local legislation, and the stakeholder participation aspect of the Project.

The World Bank's Policy on Access to Information emphasizes the principle that the World Bank, including the International Bank for Reconstruction and Development and the International Development Association, will disclose all non-exempt information it possesses. The policy delineates a transparent process for public information release and grants the right to appeal if individuals feel they were unfairly denied access or if a public interest case justifies overriding exceptions limiting information access.

Detailed information will be provided in Appendix-3: Regulatory Requirements.

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### 3 BRIEF SUMMARY OF PREVIOUS STAKEHOLDER ENGAGEMENT ACTIVITIES

The Environmental Impact Assessment (EIA) Regulation includes certain provisions to ensure the participation of the public and relevant parties in the environmental impact assessment process. One of these provisions is the organization of public participation meetings to provide information about the effects of the project, and to receive opinions and suggestions. These meetings serve as an important platform for sharing information and dialogue about the environmental impacts of the project and the concerns of the public regarding the project.

Within the scope of the EIA report prepared by the General Directorate of DLH Construction for the Kars Tbilisi Railway Project, regarding the Kars-Tbilisi Railway Project and Material Quarries; December 16th Pursuant to Article 9 of the EIA Regulation, which entered into force after being published in the Official Gazette dated 2003 and numbered 25318, "Public Participation Meeting" was held in order to ensure public consultations in the EIA process, to inform about the activity, to receive opinions and suggestions in the places where the meeting dates, meeting places and names are given below. Announcement texts and project summaries were prepared to announce the Public Participation Meeting to the public;

- An advertisement was published in a national newspaper,
- Advertisement in the local newspaper,
- Announcement was made on the governorate bulletin board,
- Announcements were made in district governorships,
- Announced in municipalities,
- Announcements were made to settlements that may be affected by the railway route,
- Brochures about the project were distributed to the participants of the public participation meeting.

27.07.2006 Time: 14.00 at Kars Art Center Conference Hall-Kars and 28.07.2005 at: 12.00 Yukarı Canbaz Village-Çıldır-Ardahan 2 public participation meetings were held.

- General questions asked at the Public Participation Meeting are given in below:
- Expropriation costs are low and how much area will be expropriated
- How transitions to agricultural areas and animal crossings will be provided on the route
- Whether the station locations are close to their own settlements and whether they can use these stations for transportation
- Whether there will be any damage to the existing facilities and planned projects of the public institutions and organizations participating in the meeting around the railway route and what measures will be taken
- In the Public Participation Meeting held in Yukarı Canbaz Village within the borders of Ardahan Province, it was requested that the Railway Route should pass west of Çıldır.

The last informative actions on the project were conducted in 2005 and 2006 and no stakeholder engagement activities have been conducted after these dates.

## 4 STAKEHOLDER IDENTIFICATION AND ANALYSIS

### 4.1 Social Impact Area

When determining the social impact area of the project, two units were taken into consideration. The first is the stations, and the second is the railway. A 0-500 m corridor was used to determine the social impact area around the stations. For assessing the social impact area around the railway, a 0-5 km corridor was considered. According to the information provided by AYGM, the main activities of the project will be conducted around the stations and their surroundings. Therefore, the primary social impact areas of the project are the 0-500 m corridors considering stations as the central points. The secondary social impact area of the project is the 0-5 km corridors, considering the railway lines between stations as the central points. The direct impacts of the project will be observed within the 0-500 m corridor, while the indirect impacts will be observed within the 0-5 km corridor. As a summary;

- 1st Social Impact Area, 0-500 m buffer, Primary Social Impact Area, Direct impacts of the Project: Center of the social impact area is the Stations. Station employees are at the very core of this impact area. Additionally, this social impact area also includes the settlements around the stations, which are located within the 500 m corridor.
- 2nd Social Impact Area, 0-5 km buffer, Secondary Social Impact Area, Indirect impacts of the Project. Center of the social impact area is the railway line. This social impact area includes the settlements around the railway line, which are located within the 0 - 5 km corridor.

### 4.2 Identification of Stakeholders

Stakeholders are identified in four steps according to the social impact areas. These steps are as follows. Please refer to ESIA Section Socio-Economic Environment to review the baseline conditions regarding the identified stakeholders, findings of social research, impact assessment, and mitigation measures. Details of the identified stakeholders are given in Appendix-4: List of Stakeholder and Appendix-10 of ESIA, too.

The distribution of these stakeholders according to social impact areas and their descriptions are provided below:

#### 1st Social Impact Area

- Step 1: Project Affected Parties (PAP), Directly affected PAPs and Disadvantaged / Vulnerable Individuals or Groups (DVIAGs): Individuals or groups directly affected by the project. In this project, directly affected PAPs are employee of the stations, local people around the settlements, and local representatives of these settlements, respectively. They are stated within the 1st social impact area.
  - List of the relevant stations and approximate number of the employees are given via Table 1. The identified number of station employees is around 19. The average number of employees at rural stations is around 4. The number of employees at main stations is unknown. Besides,
  - List of the 48 settlements located nearby of the 42 stations are given via Table 2. Total population of these settlements is 72,413.

**Table 1. Employee Information by Stations**

#	Name of the facility	Km	Current condition	Province	Description of employee
1.	Canbaz	1432+349	Station	Ardahan	<i>There is no permanent employee. Responsible staff is assigned by Directorate General of TCDD, Railway Maintenance Directorate, Kars 47th Branch</i>

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#	Name of the facility	Km	Current condition	Province	Description of employee
2.	Taşbaşı	1416+349	Station	Kars	<i>There is no permanent employee. Responsible staff is assigned by Directorate General of TCDD, Railway Maintenance Directorate, Kars 47th Branch</i>
3.	Güvercin	1397+149	Station	Kars	<i>There is no permanent employee. Responsible staff is assigned by Directorate General of TCDD, Railway Maintenance Directorate, Kars 47th Branch</i>
4.	<b>Kars</b>	<b>1365+204</b>	<b>Kars Main Station</b>	<b>Kars</b>	<b>Both male and female</b> <i>No information</i>
5.	Dikme	1352+150	Abandoned Stop / Station	Kars	No employee
6.	Benli Ahmet	1340+550	Station	Kars	No employee
7.	Selim	1329+945	Station	Kars	Consultation could not be realized
8.	Sarıkamış	1305+615	Station	Kars	Both male and female 7 staffs
9.	Soğanlı	1288+850	Station	Kars	No employee
10	Topdağı	1273+531	Station	Kars	Both male and female 5 staffs
11	Süngütaşı	1260+280	Station	Kars	Both male and female 6 staffs
12	Hızır İlyas	1248+408	Abandoned Stop / Station	Erzurum	No employee
13	Horasan	1233+879	Station	Erzurum	Only male 4 staffs
14	Karaçuha	1219+943	Abandoned Stop / Station	Erzurum	No employee
15	Köprüköy	1206+485	Station	Erzurum	Only male 4 staffs
16	Hasankale	1189+298	Station	Erzurum	Only male 5 staffs
17	Alvar	1180+762	Abandoned Stop / Station	Erzurum	No employee
18	Uzun Ahmet	1167+219	Station	Erzurum	Only male 4 staffs
19	<b>Erzurum</b>	<b>1148+672</b>	<b>Main station</b>	<b>Erzurum</b>	<b>Both male and female</b> <i>No information</i>
20	Kaplıca(Ilica)	1133+496	Station	Erzurum	Both male and female 6 staffs
21	Çiçekli	1124+500	Abandoned Stop / Station	Erzurum	No employee
22	Kandilli	1108+989	Station	Erzurum	Only male 6 staffs
23	Aşkale	1093+221	Station	Erzurum	Both male and female
24	Saptrıran	1080+463	Abandoned Stop / Station	Erzurum	No employee
25	Erbaş	1047+637	Station	Erzincan	No employee
26	Çadırkaya	1033+998	Station	Erzincan	Only male 6 staffs
27	Mercan	1021+812	Station	Erzincan	Only male 8 staffs
28	Altınkent	1011+460	Abandoned Stop / Station	Erzincan	No employee



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#	Name of the facility	Km	Current condition	Province	Description of employee
29	Demirkapı	998+831	Station	Erzincan	Only male 7 staffs
30	Geçit	981+650	Station	Tunceli	No employee
31	Tanyeri	966+648	Station	Erzincan	Only male 10 staffs
32	Altınbaşak	951+338	Abandoned Stop / Station	Erzincan	No employee
33	<b>Erzincan</b>	<b>933+784</b>	<b>Main station</b>	<b>Erzincan</b>	<b>Both male and female</b>
34	Dumanlı	921+002	Abandoned Stop / Station	Erzincan	No employee
35	Alp	901+798	Station	Erzincan	Only male 7 staffs
36	Kemah	885+765	Station	Erzincan	Both male and female 9 staffs
37	Eriç	868+650	Station	Erzincan	Only male 6 staffs
38	Güllübağ	851+457	Station	Sivas	No employee
39	İliç	832+434	Station	Erzincan	Only male 10 staffs
40	Bağıştaş	821+802	Station	Erzincan	Both male and female 6 staffs
41	Çaltı	804+599	Station	Erzincan	Both male and female 10 staffs
42	Dazlak	793+500	Abandoned Stop / Station	Sivas	No employee

**Table 2. Settlements around the Stations**

	Station	Province	District	Settlement	Population (2024)
1	Dazlak	Sivas	Divriği	Gezey	18
2	Güllübağ	Sivas	Divriği	Güllübağ	771
3	Eriç	Erzincan	Kemah	Eriç	40
4	Kemah	Erzincan	Kemah	Çarşı	1,106
5	Alp	Erzincan	Kemah	Alpköy	67
6	Dumanlı	Erzincan	Kemah	Akyünlü	39
7	Erzincan	Erzincan	Merkez	Çarşı Mahallesi	2,512
8	Altınbaşak	Erzincan	Üzümlü	B. Kadagan	134
9	Altınbaşak	Erzincan	Üzümlü	Fırat	225
10	Altınbaşak	Erzincan	Üzümlü	İstasyon	276
11	Altınbaşak	Erzincan	Üzümlü	K. Kadağan	242
12	Altınbaşak	Erzincan	Üzümlü	Pınarbaşı	514
13	Altınbaşak	Erzincan	Üzümlü	Süleymanlı	425
14	Tanyeri	Erzincan	Üzümlü	Avcılar	142
15	Geçit	Tunceli	Pülümür	Yarbaşı	48
16	Demirkapı	Erzincan	Üzümlü	Bağlar	84



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	<b>Station</b>	<b>Province</b>	<b>District</b>	<b>Settlement</b>	<b>Population (2024)</b>
17	Altinkent	Erzincan	Tercan	Kargın	2,131
18	Mercan	Erzincan	Tercan	Akşemsettin	651
19	Mercan	Erzincan	Tercan	Atatürk	2,443
20	Çadırkaya	Erzincan	Tercan	Camiikebir	692
21	Çadırkaya	Erzincan	Tercan	Gözeler	424
22	Çadırkaya	Erzincan	Tercan	Yeni Mahalle	541
23	Erbaş	Erzincan	Çayırılı	Çataksu Köyü	165
24	Saptıran	Erzurum	Aşkale	Saptıran	148
25	Aşkale	Erzurum	Aşkale	Üç Mart	483
26	Aşkale	Erzurum	Aşkale	İstasyon	2,027
27	Kandilli	Erzurum	Aşkale	Kandilli	894
28	Çiçekli	Erzurum	Aziziye	Çiğdemli	475
29	Kaplıca(Ilıca)	Erzurum	Aziziye	İlıca	8,002
30	Erzurum	Erzurum	Yakutiye	Ömer Nasuhi Bilmen	29,254
31	Uzunahmet	Erzurum	Palandöken	Uzun Ahmet	165
32	Alvar	Erzurum	Pasinler	Çöğender	559
33	Hasankale	Erzurum	Pasinler	Kethuda	866
34	Köprüküy	Erzurum	Köprüküy	Şehitler	1,033
35	Karaçuha	Erzurum	Horasan	Karaçuha	59
36	Horasan	Erzurum	Horasan	Esentepe	841
37	Hızır İlyas	Erzurum	Horasan	Hızır İlyas	314
38	Süngütaş	Kars	Sarıkamış	Süngütaş	126
39	Soğanlı	Kars	Sarıkamış	Sırbasan	150
40	Sarıkamış	Kars	Sarıkamış	İstasyon	1,161
41	Selim	Kars	Selim	Köprübaşı	574
42	Benli Ahmet	Kars	Selim	Benli Ahmet	645
43	Dikme	Kars	Merkez	Cumhuriyet	7,335
44	Kars	Kars	Merkez	Hafızpaşa	2,581
45	Güvercin	Kars	Arpaçay	Güvercin	306
46	Taşbaşı	Kars	Arpaçay	Taşbaşı	188
47	Canbaz	Ardahan	Çıldır	Yukarıcambaz	329
48	Canbaz	Ardahan	Çıldır	Aşağıcambaz	208
					<b>72,413</b>

## 2nd Social Impact Area

- Step 2: Indirectly affected PAPs; Individuals or groups indirectly affected by the project. In this project, indirectly affected PAPs are local people around the railway line, and local representatives of these settlements, respectively. They are stated within the 2nd social impact area. Information on DVIGs has also been obtained here.
  - List of the 144 settlements located around of the railway line are given via Table 3 with their current population. Total population of these settlements is 72,027.

**Table 3. Settlements around the railway line**

Province, District	Settlements	Population (2024)
<b>Ardahan</b>		<b>574</b>
<b>Ardahan, Çıldır</b>		<b>574</b>
1.	Akçakale	202
2.	Damlıca	148
3.	Karakale	224
<b>Erzincan</b>		<b>17,294</b>
<b>Erzincan, Çayırlı</b>		<b>29</b>
4.	Doluca	29
<b>Erzincan, Central</b>		<b>9,587</b>
5.	Barış	829
6.	Bayrak	469
7.	Beşsaray	402
8.	Cemal Gürsel	245
9.	Gani Efendi Çiftliği	267
10.	Karadığın	388
11.	Oğlaktepe	184
12.	Pekmezli	29
13.	Sancak	887
14.	Şehit Cengiz Topel	1,497
15.	Söğütözü	148
16.	Ulalar	4,242
<b>Erzincan, İliç</b>		<b>3,859</b>
17.	Abdullahpaşa	1,044
18.	Atma	49
19.	Bağıştaş	86
20.	Büyükköy	55
21.	Çaltı	411
22.	Çöpler	314
23.	İbrahim Çeçen	1,864
24.	Ortatepe	36
<b>Erzincan, Kemah</b>		<b>2,111</b>
25.	Aşağı Gedik	52
26.	Atma	75
27.	Beklimçay	72
28.	Beşikli	61
29.	Dedek	28
30.	Göğüsbaği	612
31.	Gökkaya	94
32.	Kayabaşı	46
33.	Koçkar	143
34.	Koruyolu	23
35.	Küplü	118
36.	Mermerli	211
37.	Muratboynu	85
38.	Oğuz	93
39.	Olukpınar	73
40.	Sürek	43
41.	Uluçınar	42
42.	Yahşılar	96
43.	Yastıktepe	144
<b>Erzincan, Tercan</b>		<b>536</b>

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Province, District	Settlements	Population (2024)
44.	Gökçe	151
45.	Köprübaşı	21
46.	Sucuali	41
47.	Yeşilyayla	139
48.	Yollarüstü	184
<b>Erzincan, Üzümlü</b>		<b>1,172</b>
49.	Demirpınar	95
50.	Denizdamı	32
51.	Derebük	16
52.	Karakaya Koyu	567
53.	Pelitli	55
54.	Pişkıdağ	407
<b>Erzurum</b>		<b>17,548</b>
<b>Erzurum, Aşkale</b>		<b>3,943</b>
55.	Altıntaş	49
56.	Çayköy	588
57.	Dallı	47
58.	Demirkıran	55
59.	Karasu	29
60.	Kıbrıs	1,033
61.	Küçükgeçit	252
62.	Pırnakapan	83
63.	Şafak	1,325
64.	Sazlı	54
65.	Taşağıl	127
66.	Tecer	11
67.	Topalçavuş	290
<b>Erzurum, Aziziye</b>		<b>773</b>
68.	Alaca	260
69.	Atlıkonak	207
70.	Demirgeçit	306
<b>Erzurum, Horasan</b>		<b>4,081</b>
71.	Azap	265
72.	Bulgurlu	635
73.	Camii Kebir	790
74.	Çiftlik	132
75.	Dalbaşı	164
76.	İnönü	1,401
77.	Şerefiye	694
<b>Erzurum, Köprüköy</b>		<b>204</b>
78.	Yapağılı	168
79.	Yukarı Söğütlü	36
<b>Erzurum, Palandöken</b>		<b>313</b>
80.	Nene Hatun	313
<b>Erzurum, Pasinler</b>		<b>5,375</b>
81.	Alvar	801
82.	Bahçelievler	1,344
83.	Büyüktüy	250
84.	Çakırtaş	451
85.	Ebsemce	461
86.	Övenler	258
87.	Paşabey	826
88.	Pusudere	77
89.	Reşadiye	341
90.	Şehit Burak Karakoç	221
91.	Üğümü	251
92.	Yukarıdanışment	94
<b>Erzurum, Yakutiye</b>		<b>2,859</b>
93.	Çiftlik	1,145
94.	İstasyon	714
95.	Müdürge(Çayırtepe)	560
96.	Soğukçermik(Soğucak)	440

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Province, District	Settlements	Population (2024)
<b>Kars</b>		<b>35,897</b>
<b>Kars, Arpaçay</b>		<b>2,753</b>
97.	Aydınğün	222
98.	Çanaksu	193
99.	Doğruyol	739
100.	Göldalı	158
101.	Gönülalan	159
102.	Kakaç	92
103.	Kümbet	310
104.	Kuzgunlu	44
105.	Yenimahalle	836
<b>Kars, Central</b>		<b>21,468</b>
106.	Aydınlıkevler	3,036
107.	Dikme	720
108.	Halıtpaşa	3,719
109.	Karacaören	236
110.	Karadağ	1,031
111.	Ladikars(Kümbetli)	1,356
112.	Mezra	367
113.	Örnek	4,316
114.	Paşaçayır	2,826
115.	Yeni Mahalle	3,861
<b>Kars, Sarıkamış</b>		<b>3,812</b>
116.	Çatak	225
117.	Karaurgan	493
118.	Kurbançayır	224
119.	Sırataşlar	55
120.	Tepe	1,658
121.	Yağbasan	228
122.	Yeniğazi	501
123.	Yeniköy	428
<b>Kars, Selim</b>		<b>5,975</b>
124.	Aşağıkotanlı	107
125.	Çarşı	2,635
126.	Cavlak	66
127.	Çaybaşı	108
128.	Cumhuriyet	2,505
129.	Karaçayır	140
130.	Yolgeçmez	274
131.	Yukarıkotanlı	140
<b>Kars, Susuz</b>		<b>1,889</b>
132.	Çamçavuş	235
133.	Cumhuriyet	262
134.	Harmanlı	543
135.	Porsuklu	385
136.	Yolboyu	464
<b>Sivas</b>		<b>420</b>
<b>Sivas, Divriği</b>		<b>420</b>
137.	Adatepe	97
138.	Aşağıhamam	170
139.	Çobandurağı	52
140.	Kalealtı	72
141.	Oyuktepe	29
<b>Tunceli</b>		<b>324</b>
<b>Tunceli, Pülümür</b>		<b>324</b>
142.	Başkalecik	64
143.	Dağyolu	72
144.	Doğanpınar	188
<b>Population (2024)</b>		<b>72,057</b>

- Step 3: Other Interested Parties (OIP): Local and regional institutions who may be interested in the project. In this project these are stated in the centers of districts and provinces. All the stakeholders are identified and listed on Appendix-4: List of Stakeholder and Appendix 10 of ESIA document. A short list to describe identified stakeholders are provided via Table 4.

**Table 4. Summary list of identified stakeholders**

Level		Name, if available	Identification	Relation
<b>Governmental Institution</b>	<b>National</b>	Ministries	OIP	Indirect
	<b>Regional</b>	Directorates	OIP	Indirect
		General directorates	OIP	Indirect
		Regional directorates	OIP	Indirect
		Development Agencies	OIP	Indirect
	<b>Provincial</b>	Governorship	OIP	Indirect
		Metropolitan municipalities	OIP	Indirect
		Municipalities	OIP	Indirect
		Provincial directorates of Ministries	OIP	Indirect
		Provincial special administrations	OIP	Indirect
	<b>District</b>	District governorship	OIP	Indirect
		Municipalities	OIP	Indirect
		District directorate of Ministries	OIP	Indirect
		Rural service delivery union	OIP	Indirect
		District special administrations	OIP	Indirect
	<b>Village Neighborhood</b> /	Mukhtarship	PAP	Direct Indirect
	<b>Local residents</b>	Village	PAP	Direct Indirect
Neighborhood		PAP	Direct Indirect	
District center		OIP	Direct	
Provincial center		OIP	Direct	
<b>Station employee</b>		Station manager	PAP	Direct
	Train formation worker	PAP	Direct	
	Track maintenance and repair officer	PAP	Direct	
<b>Vulnerable groups</b>	Non-Turkish-speaking groups / individuals	Vulnerable groups-		
	Elderly			
	Women who are heads of households living alone			
	People with disabilities			
	illiterates			
<b>Sensitive groups</b>	Youth	University students		
	Students	Primary and secondary school		
	Female	Worker		
	Ethnic groups	Alevi, Meskhetian Turks, Kurdish, Zazaki		
	People who depend on a sole source of livelihood	Farmer, fishermen, beekeeper		
<b>Educational Institutions</b>	Primary school	OIP	Direct	
	Secondary school	OIP	Direct	

Level	Name, if available	Identification	Relation
	High school	OIP	Direct
	Vocational and technical high school	OIP	Direct
	Vocational school of higher education	OIP	Indirect
	Universities	OIP	Indirect
<b>Healthcare institutions</b>	Family healthcare centers	OIP	Indirect
	Community healthcare centers	OIP	Indirect
	Hospitals	OIP	Indirect
	Integrated hospitals	OIP	Indirect
	Research hospitals	OIP	Indirect
<b>Law Enforcement Forces</b>	Gendarmerie	OIP	Indirect
	Police	OIP	Indirect
<b>Union / Chamber / Association</b>	Agriculture	OIP	Indirect
	Irrigation	OIP	Indirect
	Husbandry	OIP	Indirect
	Beekeeping	OIP	Indirect
	Fishery	OIP	Indirect
<b>Energy</b>	Electricity distribution company	OIP	Indirect
	Natural gas distribution company	OIP	Indirect
<b>Transnational investments</b>	TANAP	OIP	Indirect
	BTC	OIP	Indirect
<b>Other investments</b>	Mining areas	OIP	Indirect
	Dams	OIP	Indirect
	Power plants	OIP	Indirect
	Factories	OIP	Indirect
	Organized industrial zones	OIP	Indirect
	Logistic centers	OIP	Indirect
<b>Companies</b>	Mining	OIP	Indirect
	Logistic	OIP	Indirect
<b>Non-governmental organizations</b>	Village associations	OIP	Indirect
<b>Media</b>	Local newspaper	OIP	Indirect
	Local television / radio	OIP	Indirect

- Step 4: At this Step, it is aimed to reach out to stakeholders expected to be more significantly affected than others by the anticipated adverse impacts of the project, including students, youth, women, and groups with different ethnic-cultural backgrounds. These stakeholders, along with groups dependent on livelihood sources such as agriculture, animal husbandry, and fisheries, have also been included in the study to assess the impacts of the project on these activities. Identified sensitive groups can be listed as following;
  - 1) Youth
  - 2) Students
  - 3) Female
  - 4) Female workers
  - 5) Alevis
  - 6) Meskhetian Turks
  - 7) Farmers

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- 8) People engaged in livestock and grazing
- 9) Fishermen

For this project, vulnerable groups, according to ESS10, have been defined based on characteristics that could be subject to limitations such as access to project-related information, participation in consultations, and access to announcements. Therefore, non-Turkish-speaking groups, the elderly, elderly women who are heads of households living alone, illiterates, and people with disabilities are among the vulnerable groups for this project. Data on DVIGs has mostly been collected through studies in Step 1 and Step 2. Details of the identified vulnerable groups are given 4.3 Disadvantaged/Vulnerable Individuals or Groups (DVIG).

### 4.3 Disadvantaged/Vulnerable Individuals or Groups (DVIG)

In accordance with ESS10, this project defines vulnerable groups based on characteristics that might limit their access to project-related information, participation in consultations, and access to announcements. Consequently, non-Turkish-speaking individuals, the elderly, and people with disabilities are identified as vulnerable groups for this project. Most data on these Disadvantaged and Vulnerable Individuals and Groups have been gathered during Step 1 and Step 2 of the studies.

- **Non-Turkish speaker people:** 28% of all households. In light of the results, it is observed that languages other than Turkish are spoken in 63 settlements (45%), with some settlements having more than one language spoken other than Turkish. The languages reflected in the records, based on intensity, include Kurdish, Zazaki, Azerbaijani, Laz, and Arabic. In terms of language diversity, the most heterogeneous region is Erzincan (please refer to Section 4.12.9 of ESIA).
  - It was mentioned that in 106 out of 383 households, languages other than Turkish are spoken. The total number of people in these households is 488.
  - According to information obtained from the mukhtars of 140 settlements where interviews were conducted, languages other than Turkish are spoken in 63 settlements. Although the number of people using these languages is unknown, their prevalence is high in the regions of Erzurum, Kars, and Erzincan. Details of the data on vulnerable groups in this area are presented in **4.12.9 Ethnic origin, Language, and Belief** of ESIA report.
- **Illiterate individuals:** When evaluating the general education status of the settlements, only 7 out of 140 mukhtars responded that the education level of the settlements includes primary school graduates or illiterate individuals. During household interviews, 65 out of 383 households mentioned having individuals who are illiterate. This accounts for approximately 17% of the households (please refer to Section 4.12.3 of ESIA).
- **Elderly people:** Within the scope of household survey, the distribution of the population by age groups is as follows: 318 individuals are in the 0-14 age group (children), 1,176 individuals are in the 15-64 age group (working age), and 128 individuals are **aged 65 and above (elderly)**. The overall ratio of elderly individuals is 8% (please refer to Section 4.12.1 of ESIA)
  - According to the data provided by the mukhtar, the population in 21 out of 140 settlements consists mostly of elderly people. The mukhtar of 17 settlements, who consider their population to be of middle age, have also indicated the elderly as the other dominant population group. In summary, elderly population predominates in approximately 38 out of 140 settlements.
  - A significant vulnerable group within the elderly population is women who live alone and are heads of households. Among the 140 settlement mukhtars interviewed, 115 responded to the question "How many elderly women living

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alone as household heads are there in the settlement?" Approximately 2,000 individuals are mentioned in this context.

- **Disabled people:** In the household survey, out of a total of 1,622 individuals, 43 disabled individuals are mentioned. In the mukhtar interviews, the number of disabled individuals is approximately 978. In settlements around the station, the percentage of households with disabled individuals is 72%, while around the railway, this percentage goes up to 80% (please refer to Section 4.12.4 of ESIA)

#### 4.4 Summary of Stakeholder Interest in and Influence Over the Project

This aspect involves understanding the concerns, needs, and expectations of different stakeholders in the railway line project. Stakeholders include local communities, environmental groups, businesses, government agencies, and others. Assessing their interest helps identify the aspects of the project that matter most to them, such as economic benefits, environmental impacts, or community well-being.

Stakeholder influence refers to the level of power or control that each stakeholder has over the project. Some stakeholders, like regulatory bodies or government agencies, may have significant influence due to their decision-making authority or legal powers. Local communities and environmental groups might influence the project through public opinion, activism, or legal challenges.

Understanding the interplay between stakeholder interest and influence is crucial for project management. It allows project planners to prioritize engagement efforts, address key concerns, and navigate potential challenges that may arise during the implementation of the railway line project. It also helps in fostering positive relationships with influential stakeholders and managing the expectations of those with high interest but lower influence.



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## 5 STAKEHOLDER ENGAGEMENT PROGRAM

### 5.1 Purpose and Timing of Stakeholder Engagement Program

This aspect outlines the objectives and goals of involving stakeholders in the railway line project. It could include gaining community support, addressing concerns, obtaining valuable input for decision-making, ensuring regulatory compliance, or fostering positive relationships. The purpose is to clearly articulate why engaging stakeholders is essential and what the project aims to achieve through these interactions.

Timing of stakeholder engagement should include the following items;

- Determining when and how often stakeholder engagement activities will take place.
- In the planning phase, engagement focuses on gathering initial feedback and identifying key concerns.
- During the design phase, stakeholders should be involved in reviewing and providing input on specific aspects of the railway line.
- In the construction phase, communication should be emphasized updates on progress and addressing any emerging issues.
- In the operational phase, ongoing engagement focuses on monitoring impacts, addressing concerns, and maintaining positive relationships.

The purpose and timing of the stakeholder engagement program in a railway line project are integral to creating a structured and effective approach to involving those who are affected or have an interest in the project. This ensures that engagement efforts align with project objectives, are conducted at strategic points, and contribute to the overall success of the railway line implementation.

Detailed information will be provided under Table 5.

**Table 5. Stakeholder Engagement Plan**

Main Topic	Timing	Management Plans	Identification of Targeted Stakeholders	Method used	Alternative methods for DVIG	Location	Frequency	Responsible Party
Environmental and Social (E&S) and OHS risks	Land preparation and Construction	Environmental and Social Management Plan (ESMP) Community Health and Safety Management Plan (CHSMP) Emergency Preparedness and Response Plan (EPRP) Pollution Prevention and Waste Management Plan (PPWMP) Traffic Management Plan (TMP)	PAPs, OIPs, DVIG Settlements around the stations Settlements around the railway line Local and regional governmental institution Vulnerable groups	Information meeting Online meetings	Bilingual document meet local language  Having an interpreter during meeting  Access support for disabled people & elderly  Technical assistance for illiterates	48 settlements around of the stations 144 settlements around of the railway line	Annual	Contractor Social specialist Environmental specialist OHS specialist
Grievance mechanism	Land preparation and Construction	SEP	PAPs, OIPs, DVIG Settlements around the stations Settlements around the railway line Local and regional governmental institution Vulnerable groups	Announcement of approved SEP	Technical assistance for illiterates	AYGM's website	Once	Contractor ETMIC sub-unit of the PIU
Grievance mechanism	Land preparation and Construction	ESMP CHSMP EPRP PPWMP TMP Biodiversity Management Plan (BMP) Cultural Heritage Management Plan (CHMP) Occupational Health and Safety Management Plan (OHSMP) Labor Management Procedure (LMP)	PAPs, Project workers	Information meeting Face to face public consultations Online meetings Open-door meetings	Not applicable	Worker accommodation area / camp site, if available Construction area Stations	Weekly	Contractor Worker representatives of Contractor
Grievance mechanism	Land preparation and Construction	SEP	PAPs, OIPs, DVIG Settlements around the stations	Announcement of approved SEP	Technical assistance for illiterates	AYGM's website	Once	Contractor
Discrimination and harassment SEA / SH GBV	Land preparation and Construction	SEP LMP	PAPs Project workers	Information meetings Online meetings	Not applicable	Worker accommodation area / camp site, if available Construction area Stations	Annual	Contractor Social specialist
E&S and OHS risks	Operation	ESMP CHSMP EPRP PPWMP TMP	PAPs, OIPs, DVIG Settlements around the stations Settlements around the railway line Local and regional governmental institution Vulnerable groups	Information meeting	Having an interpreter during meeting  Access support for disabled people & elderly	48 settlements around of the stations 144 settlements around of the railway line	Annual	Contractor Social specialist Environmental specialist OHS specialist
Grievance mechanism	Operation	SEP	PAPs, OIPs, DVIG Settlements around the stations Settlements around the railway line	Announcement of revised SEP, if required	Technical assistance for illiterates, and elderly	48 settlements around of the stations 144 settlements around of the railway line	Once	Contractor ETMIC sub-unit of the PIU
Grievance mechanism	Operation	SEP LMP	PAPs Project workers	Information meetings	Not applicable	Worker accommodation	Semi annual	Contractor Worker representatives of

Main Topic	Timing	Management Plans	Identification of Targeted Stakeholders	Method used	Alternative methods for DVIG	Location	Frequency	Responsible Party
						area / camp site, if available Construction area Stations		Contractor
Grievance mechanism	Operation	SEP	PAPs, OIPs, DVIG Settlements around the stations	Online meetings	Technical assistance for illiterates	48 settlements around of the stations	Annual	Contractor

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## 5.2 Proposed Strategy for Information Disclosure

This strategy encompasses the details of what information will be disclosed, the formats in which it will be presented, and the methods used to communicate this information to different stakeholder groups.

The fact that what information will be disclosed involves specifying the types of information that will be made available to stakeholders. It could include project timelines, construction plans, environmental impact assessments, safety measures, community benefits, and any other relevant details that stakeholders may find important or informative.

The proposed strategy outlines the formats in which information will be presented. This could range from traditional written documents (such as reports, brochures, or fact sheets) to more modern methods, such as digital platforms, websites, or interactive presentations. The goal is to choose formats that are accessible and effective for each stakeholder group.

Methods of communication part of the strategy defines how the information will be communicated to different stakeholder groups. Methods may include community meetings, public forums, newsletters, social media updates, direct mail, and more. The selection of methods considers the preferences, needs, and accessibility of each stakeholder group.

In summary, the proposed strategy for information disclosure in a railway line project is a comprehensive plan that ensures transparency and effective communication with stakeholders. It addresses what information is shared, the formats used for presentation, and the communication methods employed to reach diverse stakeholder groups. This strategic approach aims to facilitate understanding, foster collaboration, and address concerns throughout the various phases of the railway project.

## 5.3 Proposed Strategy for Consultation

Proposed strategy for consultation involves specifying what information will be shared, the formats in which it will be presented, and the methods used to facilitate consultation with each stakeholder group.

The strategy defines the types of information that will be shared with stakeholders during the consultation process. All the Environmental and Social (E&S) management plans will be subject to consultation and disclosure. These management plans can be listed as the following;

- Environmental and Social Management Plan (ESMP),
- Stakeholder Engagement Plan (SEP),
- Labor Management Procedure (LMP),
- Labor Management Plan (LM Plan),
- Cultural Heritage Management Plan (CHMP),
- Biodiversity Management Plan (BMP),
- Community Health and Safety Management Plan (CHSMP),
- Pollution Management and Waste Management Plan (PPWMP),
- Traffic Management Plan (TMP),
- Occupational Health and Safety Management Plan (OHSMP),
- Emergency Preparedness and Response Plan (EPRP).

Formats of information outlines the formats in which information will be presented to stakeholders during the consultation. This could involve public meetings, workshops, written documents, visual presentations, or online platforms, depending on the preferences and needs of the various stakeholder groups.

The strategy details the methods that will be used to communicate information during the consultation. Methods may include town hall meetings, focus group discussions, surveys,

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online forums, and one-on-one interviews. Each method is chosen based on its effectiveness in engaging specific stakeholder groups and promoting meaningful dialogue.

The proposed strategy for consultation is designed to ensure that stakeholders have the opportunity to provide input, ask questions, and express concerns regarding the railway line project. By specifying what information will be shared, in what formats, and through which methods, the strategy aims to facilitate open and effective communication, promote collaboration, and address the diverse needs of stakeholders throughout the project's lifecycle.

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## 5.4 Proposed Strategy to Incorporate the View of Disadvantaged/Vulnerable Groups

Key elements of such a strategy should include:

- Clearly defining and identifying the specific disadvantaged or vulnerable groups within the project area. This could include low-income communities, marginalized populations, ethnic minorities, or those with limited access to resources and information.
- Designing communication and engagement methods that are culturally sensitive, accessible, and tailored to the specific needs of disadvantaged or vulnerable groups. This might involve using local languages, conducting targeted outreach, and selecting engagement platforms that are most effective for these communities.
- Ensuring that consultation processes are inclusive and provide a safe space for disadvantaged or vulnerable groups to express their views. This may involve conducting separate consultations, focus groups, or using participatory methods that facilitate meaningful engagement.
- Identifying and addressing barriers that may prevent the active participation of disadvantaged or vulnerable groups. This could include providing transportation assistance, ensuring meetings are held at accessible locations, and offering accommodations to support participation.
- Integrating the concerns, needs, and suggestions of disadvantaged or vulnerable groups into the decision-making processes of the railway line project. This ensures that the project's outcomes consider the broader social and economic implications for these communities.

Disadvantaged/vulnerable individuals or groups need additional measures to enable them to participate in stakeholder engagement activities.

- In meetings, having a support person proficient in sign language should be ensured for individual with hearing impairments. Alternatively, meetings should be supplemented with visuals that include subtitles.
- Non-Turkish speaker individual cannot be access information related to E&S risks of the Project. Therefore, the regions where the non-Turkish speaker individuals are intense, informative documents should be covering local languages. In addition, informative meetings should be conducted by using translator.
- Provision of information and signage in other languages than Turkish would be necessary as part of addressing issues of vulnerable groups.
- It would be appropriate to include languages other than Turkish in methods at locations where people who predominantly speak languages other than Turkish live or travel. Platforms, elevators, and other means should be provided for the access of physically disabled individual to meeting areas.
- Minutes of consultations meetings should in any case been recorded. Reviewing participations can lead to extra efforts to improve inclusion of specific sections of vulnerable groups if deemed necessary.
- Information should be provided in manner that is accessible and understandable for stakeholders.
- Necessary arrangements should be made to ensure that individuals with low educational levels and/or those who are not literate can benefit from the mentioned informational methods.

## 6 RESOURCES AND RESPONSIBILITIES FOR IMPLEMENTING STAKEHOLDER ENGAGEMENT ACTIVITIES

### 6.1 Implementation Arrangements

The expenditures associated with the SEP activities will be financed using the budget provided by the institution referred to as ETMIC sub-unit of the PIU. The responsibilities linked to SEP, and the necessary funds for these tasks, will be sourced from the budgets allocated by ETMIC sub-unit of the PIU for this specific purpose. The methods for information and disclosure encompass various channels both in print and online, as well as consultation meetings. These may include materials such as:

- Brochures, posters, flyers, etc., containing current information about the project, contractor, and facility in the form of introductory documents with informative short notes.
- The official website of the Project, where relevant documents are accessible online.
- Up-to-date announcements on the official website of the project.
- Current announcements on the Project's social media accounts.
- Bulletin boards placed inside and around the facility with warnings and information notes on occupational and environmental health, safety, security, and waste management.
- Request, complaint, and suggestion boxes located in and around the facility.
- Regular collaboration and consultation meetings with stakeholders on occupational and environmental health, safety, and waste management.
- Regular consultation meetings held with local and regional institutions and organizations.
- Collaboration and consultation meetings with relevant local and regional institutions for employment.
- In-depth interviews and discussions.
- Focus group meetings.
- Information and collaboration meetings covering the supply chain and potential buyers.

Detailed information will be provided under Table 5 and Table 6.

### 6.2 Roles and Responsibilities

The entity overseeing the project will disseminate information regarding the project to all entities impacted by it, with particular emphasis on affected communities, residents, nearby establishments, and local government bodies. The project owner will actively engage in collaborating with these parties to identify crucial aspects of the project. The roles associated with the outlined administrative main responsibilities and their corresponding stakeholders are succinctly presented in Table 6 during stakeholder participation engagement activities.

**Table 6. Roles and Responsibilities**

Responsible Party	Responsibility	Content
ETMIC sub-unit of the PIU	Integrating all stakeholder engagement activities into the broader management systems.	<ul style="list-style-type: none"> <li>• To establish an internal communication system to update senior management and staff, overseeing the ETMIC sub-unit of the PIU team for effective grievance mechanism implementation, coordinating with relevant parties, and conducting consultations on specific SEP</li> </ul>
ETMIC sub-unit of the PIU Social Specialist	Ensuring clear understanding of stakeholder engagement by PIU and other stakeholders.	<ul style="list-style-type: none"> <li>• To lead engagement activities with identified stakeholders, organizing Public Consultation Meetings and disclosure events, supporting ETMIC sub-unit of the PIU staff in stakeholder interactions</li> <li>• To coordinate communication with the WB regarding SEP implementation</li> <li>• To regularly update the SEP</li> <li>• To share information with local communities and representatives</li> </ul>

Responsible Party	Responsibility	Content
		<ul style="list-style-type: none"> <li>• To consult with and engage vulnerable groups in the vicinity.</li> </ul>
ETMIC sub-unit of the PIU Environmental and Monitoring Specialist	To provide consolidated reports on overall SEP activities and the project's progress.	<ul style="list-style-type: none"> <li>• To implement social and environmental monitoring,</li> <li>• To focus on reporting to the ETMIC sub-unit of the PIU and management.</li> <li>• To verify whether the social and environmental issues outlined in relevant documents are effectively implemented throughout the project's life.</li> </ul>
ETMIC sub-unit of the PIU Grievance Mechanism	The role involves serving as the primary contact for GM in the MoTI PIU.	<ul style="list-style-type: none"> <li>• To document and track grievances related to the project</li> <li>• To manage and coordinate the resolution of these grievances,</li> <li>• To review records to identify significant non-compliance issues or recurring problems related to stakeholder engagement and other project activities.</li> <li>• To extend coordinating and monitoring GM at the contractor level</li> <li>• To consolidate project-related grievances from various GM levels,</li> <li>• To inform ETMIC sub-unit of the PIU and management about the resolution process,</li> <li>• To prepare comprehensive GM reports for the project.</li> </ul>
Social specialist	Planning and implementation of SEP activities with MoTI	<ul style="list-style-type: none"> <li>• To reach out to PAPs and stakeholders for site-specific project issues,</li> <li>• To conduct outreach at the regional and provincial levels</li> <li>• To report on the implementation of SEP activities to the ETMIC sub-unit of the PIU.</li> <li>• To execute the defined grievance mechanism in the SEP effectively</li> <li>• To keep ETMIC sub-unit of the PIU informed about the overall implementation status.</li> </ul>
Contractor and subcontractor	Informing ETMIC sub-unit of the PIU of any issues related to their engagement with stakeholders	<ul style="list-style-type: none"> <li>• To keep local communities informed about any environmental monitoring activities such as noise, vibration, water quality monitoring, etc.</li> <li>• To ensure transparency and awareness regarding the environmental impact of the project.</li> <li>• To develop and implement a GM specifically for the workforce, including subcontractors.</li> <li>• To address and resolve any concerns or grievances that may arise among the workforce.</li> <li>• To establish before the commencement of work to align with the requirements of the GM.</li> </ul>
Supervision Consultant	Monitoring the contractors' recording and resolution of grievances, and reporting these to ETMIC sub-unit of the PIU in their monthly progress reports	<ul style="list-style-type: none"> <li>• To reach out to the GM for the purpose of tracking and monitoring the progress of grievances.</li> <li>• To update, seek resolutions, and ensure that the grievance handling process is effectively managed and communicated within the project framework.</li> <li>• To maintain a coordinated and efficient system for addressing and resolving grievances within the context of the GM.</li> </ul>



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## 7 GRIEVANCE REDRESS MECHANISM

### 7.1 Purpose and Scope

SEP document, devised for the project, delineated the project stakeholders, and established methods and schedules for engaging with them. The SEP outlines a comprehensive strategy for communication and engagement to ensure the fulfillment of project objectives and to execute the project in a transparent, participatory, responsive, and cooperative manner. Additionally, it sets up a mechanism for addressing grievances from stakeholders.

This grievance mechanism is established to promptly receive, and address complaints and concerns expressed by PAPs regarding compensation and resettlement issues, ensuring their communication to relevant authorities. The mechanism also includes a dedicated body to impartially resolve disputes. Its operation is expected to continue throughout the resettlement planning and implementation stages.

Grievances related to SEA / SH should be differentiated and reported to relevant institutions. In order to protect the victims/survivors of SEA/SH and GBV, GM should allow for anonymous reporting.

### 7.2 Roles and Responsibilities

The primary responsibility of ETMIC sub-unit of the PIU is to record and monitor complaints, encompassing environmental concerns. In addition to ETMIC sub-unit of the PIU, the social experts of the Contractor will also be present on-site, following the guidelines in the SEP. Their duties include the recording and management of complaints. These designated personnel will adhere to the Grievance Mechanism to document and address all complaints from stakeholders, overseeing the specified mitigation measures. To enhance stakeholder awareness and facilitate transparent complaint submissions, project contact information will be disseminated via information meetings, project brochures, and the project website. Various official channels are available for stakeholders to voice their complaints;

- Phone Line: 03122031000
- E-Mail: aygm.ozelkalem@uab.gov.tr
- **Grievance Registration Form:** PAPs have the opportunity to complete grievance registration forms available at the construction site and other accessible public locations such as village coffeehouse.
- Online Application: PAPs can fill in a complaint registration form online\_ <https://www.cimer.gov.tr/>

### 7.3 Principles of Grievance Mechanism

Establishing a widely adopted grievance mechanism is crucial for resolving issues. The failure to address concerns in various projects often stems from affected persons lacking adequate information on how to utilize the grievance mechanism. A common grievance mechanism necessitates informing both affected individuals, and the development of suitable tools that enable diverse groups to access this mechanism. Hence, it is crucial to create appropriate tools that facilitate the accessibility of the mechanism for women, youth, the elderly, other vulnerable groups, and those who are illiterate.

Contractor personnel should also be oriented towards a standardized grievance mechanism. They need to effectively guide individuals with complaints on how to utilize the mechanism and promptly communicate these grievances to the relevant authorities.

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The prompt reception of complaints is linked to the openness and accessibility of complaint channels. Complaints must be documented by the mechanism within 2 days, and the resolution process should be promptly initiated. A sample complaint registration form is included in Appendix-1 Registration Form.

The grievance mechanism is structured to accommodate the submission and resolution of anonymous complaints. Submitting a grievance will not necessitate personal information or physical presence; however, stakeholders have the option to include personal details if they choose to do so. All stakeholders will have the option to raise their complaints or concerns anonymously. This especially provides confidence to vulnerable individuals that they will not encounter any obstacles when expressing concerns. All grievances when received are logged into a GM database to facilitate tracking and monitoring.

The complaint committee will be established to evaluate and investigate unresolved complaints, especially in cases of SEA/SH. It will be essential that the legal representative of the victim/survivor be included in the committee. For cases that have been or may be subject to litigation, a legal advisor and attorney must be included in the committee. Employee representatives, as well as the legal representatives of the complainant/victim, should also be included in this committee, which includes complaints from employees. Following thorough investigations, if resolving the issue falls under the responsibility of another unit, the complaint must be forwarded to the relevant unit within a maximum of 10 days.

An project-internal appeals option will be activated in order to provide a solution before legal recourse is sought. The remedies and corrective actions proposed need to meet the satisfaction of the Complainant. It is essential that all involved parties reach an agreement on corrective actions during the resolution process. In scenarios where a satisfactory solution cannot be reached, a meeting should be arranged with the complainant, involving witnesses, and holding consultation sessions with supervisor consultant. If the issue raised in the complaint leads to irreversible losses, compensation will be offered by replacing the damaged asset or providing an alternative compensable benefit. However, it should be understood by all parties involved that complainants who are not content with the resolution can seek legal recourse.

At the conclusion of the 30-day period allocated for resolving the complaint, the decision or outcome must be communicated to the complainant formally in writing. The date of this feedback will be documented in the Grievance Mechanism (GM) as the official closing date of the complaint.

The enactment of the proposed solution may require time for implementation. Actions taken to resolve the closed complaint should be monitored. Upon receipt, all complaints are entered into a GM database to streamline tracking and monitoring processes. Each complaint resolution should be finalized with a separate form, which will be attached to the complaint registration form. A sample complaint closure form is provided in Appendix-2 Closeout Form.

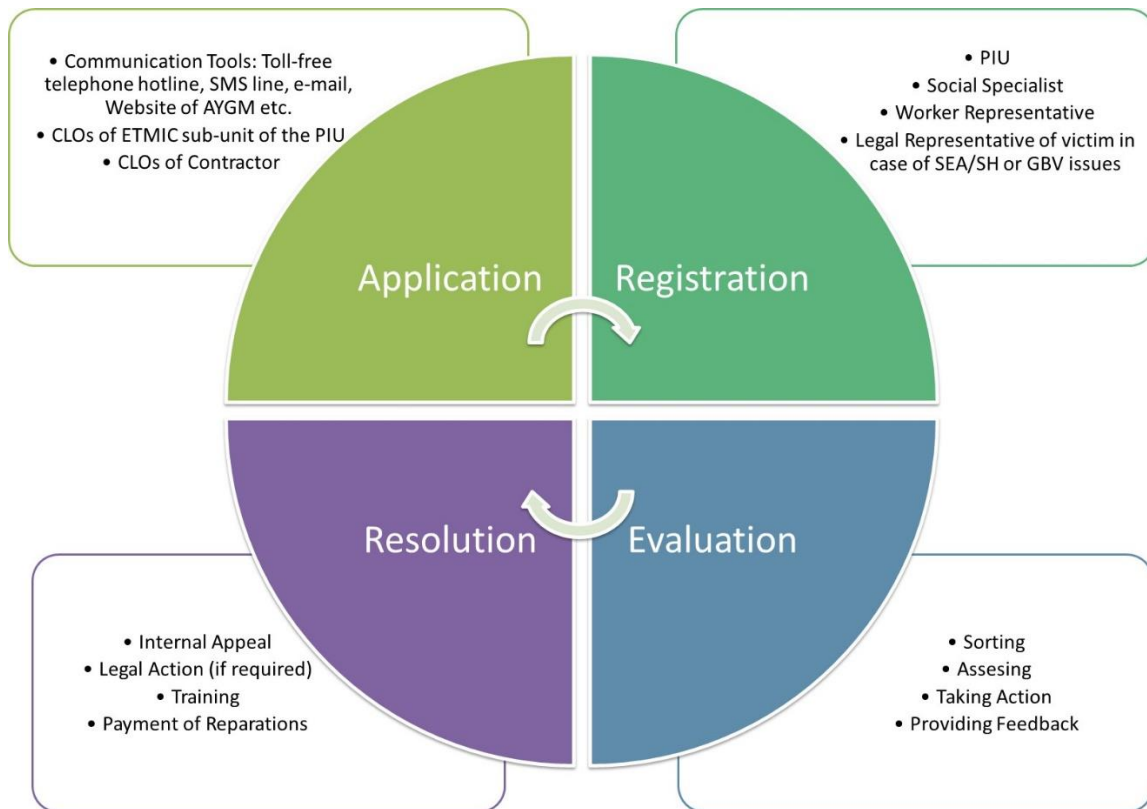
Should the complainant feel that the grievance has not been satisfactorily addressed by the ETMIC sub-unit of the PIU and specialists of ETMIC sub-unit of the PIU, they may request the matter to be escalated to the next level. A Grievance Redressal Committee (GRC) will be established, comprising local representatives and relevant institutional representatives. Independent experts will be selected from local universities, institutes, or non-governmental Organizations (NGOs). The GRC will be activated if a resolution cannot be reached at the initial level.

The complainant has the option to request ETMIC sub-unit of the PIU or Community Liaison Officer (CLO) at the site to forward their grievances to the GRC. This allows complaints previously considered by AYGM or Construction Contractors, yet unresolved, to be re-evaluated by the Committee. The ETMIC sub-unit of the PIU is tasked with updating the GRC on the discussions from the first stage of redressal and presenting the perspectives of both involved parties.

World Bank's prevention of Sexual Exploitation and Abuse (SEA), Sexual Harassment (SH) and Gender-Based Violence (GBV) guideline prepared to inform Borrowers, and ETMIC sub-unit of the PIU about how to handle complaints.

Grievances related to SEA / SH should be separated and reported to relevant institutions. In cases of SEA /SH complaints, attention should be paid to maintain confidentiality and ethical filing information to protect the victim, prevent the disclosure of shared information, and avoid creating new hardships.

In order to protect the victims/survivors of SEA/SH and GBV, GM should allow for anonymous reporting. This will ensure a conducive environment for reporting SEA/SH incidents or providing testimony for those involved. Alongside anonymous reports, direct access to the Complaint Committee should be provided. Therefore, parties should be informed about both the GM and the Complaint Committee. Depending on the sensitivity of the complainant, CLO and worker representative will guide the victim/survivor to legal channels outside of the GM. These legal channels also include recourse to law enforcement agencies (see also Figure 1).



**Figure 1: Grievance Redress Service**

To implement separate Workers' GM, AYGM and its contractor's CLO will actively listen to complaints made by workers and subcontractor workers. They will collaborate with relevant units to resolve related issues and will work with Social Specialists to record grievances in the Grievance registration table. Employees should have several ways to raise complaints, and the resolution of grievances should ideally include the involvement of the worker representative. To facilitate the process, a grievance box will be provided to workers, enabling them to submit request, concern, and complaint forms. The worker representative can work in coordination with the social specialist during the complaint processes. The role of the worker representative is to support in the receipt and follow-up of complaints, and to assist both the complainant and the social specialist. This comprehensive approach ensures a transparent

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and responsive mechanism for addressing worker grievances. See LMP for details on the Worker GM.

#### 7.4 GM contact information

##### Presidency's Communication Center (CIMER)

CİMER serves as a platform for citizens to report various issues, lodge complaints, and make requests. CİMER has been actively utilized by citizens since its inception. This system operates through dedicated software and a web page developed by the Presidential Department of Communications, facilitating communication between citizens and the government, allowing applications to be submitted at any time and from anywhere.

In addition to its general use, the CİMER system will also be employed at the Project level to receive and address complaints from individuals affected by the Project or other concerned parties. As per the Right to Information Act, every individual has the right to access information, following the procedures and principles outlined in written regulations. This can be done by submitting a written request through the Right to Petition or online at <https://www.icisleri.gov.tr/bilgi-edinme>.

##### Foreigners Communication Center (YİMER)

The Republic of Türkiye Ministry of Interior, under the Presidency of Migration Management, is committed to providing accurate, rapid, and reliable information in accordance with the law 24/7 through YİMER 157 and other service channels for those seeking assistance. YİMER 157 provides continuous assistance to foreigners 24/7, 7 days a week, helping them with questions related to visas, residence permits, international protection, temporary protection, and more. It plays a crucial role in identifying victims of human trafficking and conducting rescue operations for those affected by migrant smuggling at sea. YİMER 157 serves as a lifeline for foreigners, aiming to be their primary source for information and assistance, accessible both within Türkiye and abroad.

##### World Bank Grievance Redress Service

The World Bank is an additional significant project stakeholder with its own established mechanisms for addressing complaints. To provide stakeholders with alternative channels for accessing this institution's complaint resolution processes, the following contact details can also serve as an additional avenue for submitting complaints.

##### World Bank (WB) Grievance Redress Service

- Online access: <https://wbgcmsgrs.powerappsportals.com/en-US/new-complaint/>
- By e-mail: [grievances@worldbank.org](mailto:grievances@worldbank.org)
- By letter or by hand delivery to the World Bank Headquarters in Washington D.C, United States or World Bank Country Office -print and use the form.

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## 8 MONITORING AND REPORTING

### 8.1 Monitoring Reports in the Course of the Project

In the role of the AYGM, a systematic monitoring process will be established for the Grievance Mechanism (GM). This approach involves the methodical collection of feedback from a diverse range of sources, including communities, local governmental bodies, other corporate entities, non-governmental organizations (NGOs), the media, academic institutions, and other interest groups. The effectiveness of this process will be ensured through purposeful consultations and the use of the Grievance Mechanism. If necessary, a comprehensive report summarizing all stakeholder engagement activities, including grievance tracking, will be compiled and presented to the relevant regulatory agency.

Additionally, the project owner pledges to maintain transparent communication channels with relevant stakeholders as dictated by the situation. Any newly identified stakeholders will be promptly added to the stakeholder list, with communication initiated accordingly. In the case of significant changes or updates to the project, the project owner will persist in addressing and disseminating information about environmental and social concerns to the relevant stakeholders. Notifications regarding improvements, upgrades, and issues related to the environment and society will be conveyed promptly following the procedures outlined in this SEP.

The SEP, which delineates the project's social and environmental framework, will undergo periodic revisions, especially when significant changes to the project occur. These revisions will provide concise summaries of concerns, issues, and inquiries that have arisen over the past year, along with details about any deviations from the initially planned activities or events.

### 8.2 Involvement of Stakeholders in Monitoring Activities

Table 7 has been crafted to outline the key performance indicators (KPIs) and designates the responsible parties tasked with overseeing this endeavor.

KPI-01 entails comprehensive recording and analysis of all written and verbal feedback, including anonymous complaints, alongside documentation of open and closed complaint numbers, actions taken for closed complaints, and efforts to reduce open complaints. Additionally, it involves recording minutes of meetings, capturing photographs if permissions are granted, maintaining grievance logs, reviewing documentation, and evaluating social compliance conditions of project implementations. KPI-02 involves the appointment of Community Liaison Officers (CLOs), including female CLOs, the assignment of grievances to relevant departments, and the institution of a PR office on-site. KPI-03 focuses on the meticulous recording of all written and verbal feedback, including anonymous complaints. Lastly, KPI-04 revolves around the monitoring of contractor activities engaged in grievance management.

**Table 7. Monitoring Plan**

KPIs		Requirements	Items Used for Monitoring	Project Phase and Frequency		Responsible Parts
KPI-01	<p>The recording of all written and verbal feedback The records also include anonymous complaints. The records show both open and closed complaint numbers. Recording the actions taken for closed complaints in the records. Reducing the number of open complaints. Record minutes of meetings (MoM), and trainings (date, subject, number of participants) Photographs (if permissions obtained) Grievance Logs Review of documentation Evaluation of social compliance conditions of Project implementations</p>	<p>Constitution of Project specific GM Constitution of Project specific Worker's GM Preparation of complaint forms Evaluation of registration in Worker's GM</p>	<p>Routine site visits Random face to face interviews with stakeholders Focus group discussion with vulnerable groups Remote consultations with vulnerable groups</p>	Once prior to project activities	Land preparation and construction	ETMIC sub-unit of the PIU Supervision consultant
KPI-02	<p>Appointment of Community Liaison Officer (CLO) Appointment of female CLO Assignment of grievances to relevant departments Institution of PR office on-site</p>	<p>Ensure proper staff for stakeholder engagement including vulnerable groups</p>	Regular meetings with CLOs	Continuous	Pre-Construction	ETMIC sub-unit of the PIU Supervision consultant
				Weekly	Construction	
				Monthly	Operation	

KPIs		Requirements	Items Used for Monitoring	Project Phase and Frequency		Responsible Parts						
KPI-03	<p>The recording of all written and verbal feedback The records also include anonymous complaints.</p>	<p>Constitution of accessible communication tools in any kind Considering language-based handicaps for any kind communication techniques Considering non-Turkish speaker individuals at locations where people who predominantly speak languages other than Turkish live or travel Providing a living document form used in disclosure process Institution of PR office on-site Conducting stakeholder consultations</p>	<p>Routine site visits Random face to face interviews with stakeholders Focus group discussion with vulnerable groups Remote consultations with vulnerable groups</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">Continuous</td> <td style="text-align: center;">Pre-Construction</td> </tr> <tr> <td style="text-align: center;">Weekly</td> <td style="text-align: center;">Construction</td> </tr> <tr> <td style="text-align: center;">Monthly</td> <td style="text-align: center;">Operation</td> </tr> </table>	Continuous	Pre-Construction	Weekly	Construction	Monthly	Operation	<p>ETMIC sub-unit of the PIU Supervision consultant</p>	
Continuous	Pre-Construction											
Weekly	Construction											
Monthly	Operation											
KPI-04	<p>Monitoring of contractor's activities engaged in GM</p>	<p>Ensure to monitoring of contractor's activities</p>	<p>Regular meetings with CLOs Regular meetings with social specialists of PMU, PIU, Contractor and Supervision consultant</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">Monthly</td> <td style="text-align: center;">Pre-Construction</td> </tr> <tr> <td style="text-align: center;">Quarterly</td> <td style="text-align: center;">Construction</td> </tr> <tr> <td style="text-align: center;">Semi Annual</td> <td style="text-align: center;">Operation</td> </tr> </table>	Monthly	Pre-Construction	Quarterly	Construction	Semi Annual	Operation	<p>ETMIC sub-unit of the PIU Supervision consultant</p>	
Monthly	Pre-Construction											
Quarterly	Construction											
Semi Annual	Operation											

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### 8.3 Reporting Back to Stakeholder Groups

The SEP will undergo regular updates as deemed necessary throughout the project. Team members responsible for this task will compile periodic reports on stakeholder complaints and inquiries, detailing the status of corrective actions. These reports, whether on a quarterly basis or at other intervals, will assist in evaluating the number and nature of issues and the project's effectiveness in addressing them. Information about the project's public engagement activities will be communicated to stakeholders through various channels as required.



## Appendix-1 Registration Form

<b>GRIEVANCE FORM</b>			
<b>Reference No</b> (to be filled by institution)			
<b>Personal Information</b> <i>Although giving name and address is not compulsory, it should be kept in mind that during the feedback process regarding the grievance some problems may occur due to lack of information. Personal information will be used to identify if there exist special circumstances with respect to your grievance and it will be stored and processed according to Personal Data Protection Law No. 6698. You can choose to fill partly or not to fill.</i>			
<b>Identity Number</b>		<b>Full Name</b>	
<b>Province</b>		<b>District</b>	
<b>Neighborhood/Village</b>		<b>Locality</b>	
<b>Preferred way of communication</b> , (Please provide your contact details: mail address, e-mail address, telephone number, etc. in you would like to be informed about the resolution process, actions to be taken)			
<b>Grievance</b>			
<b>Your proposal for solution (if any)</b>			
<b>Signature</b>		<b>Date</b>	

## Appendix-2 Closeout Form

GRIEVANCE CLOSEOUT FORM	
<b>Grievance closeout number:</b>	
<b>Reference No of the Grievance</b>	
<b>Define immediate action required:</b>	
<b>Define long term action required (if necessary):</b>	
<b>Compensation Required?</b>	[ ] YES [ ] NO
CONTROL OF THE REMEDIATE ACTION AND THE DECISION	
Stages of the Remediate Action	Deadline and Responsible Institutions
1.	
2.	
3.	
4.	
5.	

### COMPENSATION AND FINAL STAGES

This part will be filled and signed by the complainant after s/he receives the compensation fees and/or his/her complaint has been remediated.

Full Name	Signature
Date	

Of the Complainant:

Full Name	Signature
Date	

## Appendix-3: Regulatory Requirements

### National Framework

Name	Information on Regulation
Constitution of the Republic of Türkiye	
Law on The Right to Information	Law on the Right to Information No. 4982 (Issued on 24.10.2003, Official Gazette No. 25269) regulates the procedure and the basis of the right to information according to the principles of equality, impartiality and openness that are the necessities of a democratic and transparent government. Everyone has right to information on the activities of the public institutions and the professional organizations, which qualify as public institutions. (Constitution, Article 74)
Right of petition, Right to Information and Appeal to the Ombudsperson	Citizens and foreigner resident in Türkiye, with the condition of observing the principle of reciprocity, have the right to apply in writing to the competent authorities and to the Grand National Assembly of Türkiye with regard to the requests and complaints concerning themselves or the public.

### WB ESS

Name	Information on Regulation	Relevance with the Project
ESS1: Assessment and Management of Environmental and Social Risks and Impacts	Identifying, evaluating, and managing the project's environmental and social risks and impacts. Implementing measures and inclusive opportunities for disadvantaged and vulnerable populations. Adhering to national regulations and methodologies grounded in environmental and social considerations.	Providing stakeholders with information regarding environmental and social risks during the construction and operational phases. Developing diverse communication methods and tailored approaches for informing vulnerable groups, including women, poor individuals, and those with disabilities. Meeting the stipulated obligations outlined in Article 9 of the "Public Information and Engagement Process" within the National EIA Regulations. Training internal stakeholders in occupational health and safety. Ensuring fairness in recruitment announcements and working conditions. Establishing codes of conduct and promoting awareness in this regard.
ESS2: Labor and Working Conditions	Fostering workplace safety and health. Ensuring equitable and inclusive treatment, establishing a fair and equal environment for all project workers. Safeguarding the rights and well-being of migrant workers, contracted workers, social workers, as well as disadvantaged and vulnerable project workers, including women and disabled individuals, across the entire supply chain. Prohibiting the use of forced labor and child labor in any form. Upholding the right to organize and enter into labor agreements, in accordance with national laws. Providing tools and mechanisms for project workers to express and address work-related concerns.	Involving all internal stakeholders in the process of education, information, and engagement during construction and operation phases. Promoting awareness and providing information to all internal stakeholders about the prevention of forced labor and child labor during construction and operation phases. Promoting awareness and providing information to all internal stakeholders about workplace abuse and discrimination. Raising awareness and informing all internal stakeholders about

**WB ESS**

Name	Information on Regulation	Relevance with the Project
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**ESS4: Community Health, Safety and Security**

Anticipating and preventing adverse effects on the health and safety of local communities throughout the project's lifecycle. Emphasizing quality, safety, and climate change considerations during the infrastructure design and construction phases. Reducing and controlling community exposure to traffic, diseases, and hazardous materials. Implementing effective measures for emergency response and management. Ensuring proper management that includes risk prevention and minimization for the well-being of staff and the properties of affected communities. Identifying the project's stakeholders. Assessing the degree of interest and support among stakeholders.

sexual harassment and gender-based discrimination in the workplace during construction and operation phases. Informing and empowering all internal stakeholders about the principles of freedom of association and labor agreements during construction and operation phases. Informing and facilitating access to the GM for all internal stakeholders during construction and operation stages.

Timely communication of environmental and social risks to stakeholders. Engaging in discussions regarding the mitigation of adverse impacts and the promotion of positive actions during the information-sharing process.

**ESS10: Stakeholder Engagement and Information Disclosure**

Taking into account the perspectives of stakeholders in environmental and social initiatives. Encouraging ongoing engagement with stakeholders throughout the project's lifecycle. Ensuring timely, clear, accessible, and appropriate disclosure of environmental and social risks and impacts to stakeholders. Offering accessible and inclusive mechanisms for raising concerns and grievances and ensuring their response and management.

Project stakeholders, along with their levels of interest and support, are outlined in the Scope section. Ensuring stakeholders are promptly informed about environmental and social risks. Consultations with stakeholders regarding risk reduction and enhancing positive actions are specified within the GM.

## Appendix-4: List of Stakeholder

Region	Stakeholder Group	Name of Stakeholder	Project Affected Parties (PAP) Other Interested Parties (OIP) Disadvantaged / Vulnerable Individuals or Groups (DVIG)	Relation
ARDAHAN	Governmental Institution	• Governorship of Ardahan	OIP	Indirect
		• Ardahan Municipality	OIP	Indirect
		• Çıldır Municipality	OIP	Indirect
		• Çıldır Social Solidarity and Aid Association	OIP	Indirect
		• Çıldır Village Services Union	OIP	Indirect
		• Çıldır District Governorship	OIP	Indirect
		• Çıldır District Special Administration	OIP	Indirect
	Education	• Ardahan University Çıldır Vocational High School	OIP	Indirect
		• Çıldır District Directorate of National Education	OIP	Indirect
	Health	• Çıldır Healthcare Institutions	OIP	Indirect
	Agriculture, Livestock and Fishery	• Çıldır District Directorate of Agriculture and Forestry	OIP	Indirect
	Transportation	• General Directorate of Highways, Kars 18th Regional Directorate, 183rd Ardahan Branch, Çıldır Maintenance Center	OIP	Indirect
		• AKTAS Border gate	OIP	Indirect
	Development Agency	• Serhat Development Agency	OIP	Indirect
	NGOs / Cooperatives and Unions	• Ardahan Beekeepers Union	OIP	Indirect
		• Çıldır Irrigation Union	OIP	Indirect
		• Federation of Çıldır Associations	OIP	Indirect
		• Limited Liability Çıldır Fisheries Cooperative	OIP	Indirect
	Companies	• Aras Electricity Distribution Inc.	OIP	Indirect
		• Pasifik Eurasia	OIP	Indirect
Media	• Kuzey Anadolu Gazetesi	OIP	Indirect	
	• Ardahan TV	OIP	Indirect	
Other	• Kuyucuk Bird Paradise	OIP	Indirect	
KARS	Governmental Institution	• Governorship of Kars	OIP	Indirect
		• Kars Municipality	OIP	Indirect
		• Kars Cultural Heritage Protection Regional Board Director	OIP	Indirect
		• Kars Organized Industrial Zone	OIP	Indirect
		• Kars Provincial Directorate of Culture and Tourism	OIP	Indirect
		• Kars Provincial Directorate of Environment, Urbanization, and Climate Change	OIP	Indirect
		• 24th Directorate of DSİ Kars	OIP	Indirect
		• TEDAŞ Operation Directorate		
		• Arpaçay District Governorship	OIP	Indirect
		• Arpaçay Municipality	OIP	Indirect
		• Arpaçay District Special Administration	OIP	Indirect
		• Arpaçay Rural Service Delivery Union	OIP	Indirect
		• Sarıkamış District Governorship	OIP	Indirect
		• Sarıkamış Municipality	OIP	Indirect
		• Sarıkamış District Special Administration	OIP	Indirect
		• Sarıkamış District Police Department	OIP	Indirect
		• Sarıkamış District Gendarmerie Command	OIP	Indirect
		• Sarıkamış Deep Snow and Severe Cold Weather Combat Training Center Command	OIP	Indirect

Region	Stakeholder Group	Name of Stakeholder	Project Affected Parties (PAP) Other Interested Parties (OIP) Disadvantaged / Vulnerable Individuals or Groups (DVIG)	Relation
		• Selim District Governorship	OIP	Indirect
		• Selim District Special Administration	OIP	Indirect
		• Selim Municipality	OIP	Indirect
		• Selim Social Solidarity and Aid Foundation	OIP	Indirect
	Education	• Kars Provincial Directorate of National Education	OIP	Indirect
		• Kars Kafkas University	OIP	Indirect
		• Arpaçay District Directorate of National Education	OIP	Indirect
		• Sarıkamış District Directorate of National Education	OIP	Indirect
		• Kafkas University Sarıkamış School of Physical Education and Sports	OIP	Indirect
		• Kafkas University Sarıkamış Vocational School	OIP	Indirect
		• Sarıkamış Public Education Center	OIP	Indirect
		• Yeniköy Orhan Yavuz Primary School	OIP	Indirect
		• Halitpaşa Primary School	OIP	Indirect
		• Selim District Directorate of National Education	OIP	Indirect
		• Selim Public Education Center	OIP	Indirect
		• Benliahmet Şehit Öğretmen Taşkın Senger Primary School	OIP	Indirect
		• Benliahmet Şehit Öğretmen Taşkın Senger Secondary School	OIP	Indirect
		• Dikme Hacı Yasemen Yılmazel Primary School	OIP	Indirect
		• Dikme Hacı Yasemen Yılmazel Secondary School	OIP	Indirect
		Health	• Kars Regional Training and Research Hospital	OIP
	• Kars Provincial Health Directorate		OIP	Indirect
	• Arpaçay District Health Group Presidency		OIP	Indirect
	• Arpaçay State Hospital		OIP	Indirect
	• Sarıkamış District Directorate of Health		OIP	Indirect
	• Kars Sarıkamış CHC Yeniköy Health House		OIP	Indirect
	• Selim District Health Group Presidency		OIP	Indirect
	• Selim District CHC		OIP	Indirect
	• Benliahmet Health House		OIP	Indirect
	• Dikme Health House		OIP	Indirect
	Agriculture, Livestock and Fishery	• Kars Provincial Directorate of Agriculture and Forestry	OIP	Indirect
		• Arpaçay District Directorate of Agriculture and Forestry	OIP	Indirect
		• Arpaçay Chamber of Agriculture Presidency	OIP	Indirect
		• Sarıkamış Forest Management Directorate	OIP	Indirect
		• Sarıkamış Agricultural Products Office (TMO)	OIP	Indirect
		• Selim District Directorate of Agriculture and Forestry	OIP	Indirect
		• Selim Chamber of Agriculture	OIP	Indirect
	Transportation	• Directorate General of TCDD, Railway Maintenance Directorate, Kars 47th Branch	OIP	Indirect
		• Kars 18th Regional Directorate of State Highways	OIP	Indirect
	Energy	• Aras Electric Distribution Facility Management	OIP	Indirect
		• Aras Elektrik A.Ş. General Directorate	OIP	Indirect
		• Baku-Tbilisi Kars line	OIP	Indirect
		• BOTAŞ Branch Directorate	OIP	Indirect
• Kars Logistics Center		OIP	Indirect	
• TEDAŞ ARAS Regional Directorate		OIP	Indirect	
• TEİAŞ 15th Regional Directorate		OIP	Indirect	

Region	Stakeholder Group	Name of Stakeholder	Project Affected Parties (PAP) Other Interested Parties (OIP) Disadvantaged / Vulnerable Individuals or Groups (DVIG)	Relation	
		• The Baku-Tbilisi-Ceyhan Pipeline	OIP	Indirect	
		• Trans-Anatolian Natural Gas Pipeline Project	OIP	Indirect	
	<b>Development Agency</b>	• Serhat Development Agency	OIP	Indirect	
	<b>NGOs / Cooperatives and Unions</b>	• Arpaçay Irrigation Cooperative	OIP	Indirect	
		• Arpaçay Sugar Beet Cooperative	OIP	Indirect	
		• Kars Arpaçay Associations Federation	OIP	Indirect	
		• Benliahmet Equestrian Sports Club	OIP	Indirect	
		• Hacı Ayşe Cultural Center	OIP	Indirect	
	<b>Media</b>	• Kars Hakimiyet Gazetesi	OIP	Indirect	
		• Serhat TV	OIP	Indirect	
<b>Other</b>	• Arpaçay Kütük Ev	OIP	Indirect		
<b>ERZURUM</b>	<b>Governmental Institution</b>	• Governorship of Erzurum	OIP	Indirect	
		• Erzurum Metropolitan Municipality	OIP	Indirect	
		• Erzurum Provincial Directorate of Culture and Tourism	OIP	Indirect	
		• Erzurum Eastern Anatolia Project (DAP) Regional Development Administration Presidency	OIP	Indirect	
		• 8th Directorate of DSI Erzurum	OIP	Indirect	
		• Erzurum Provincial Directorate of Agriculture and Forestry	OIP	Indirect	
		• Aziziye District Governorship	OIP	Indirect	
		• Aziziye Municipality	OIP	Indirect	
		• Aşkale District Directorate of Planning and Urbanization	OIP	Indirect	
		• Aşkale Police Department	OIP	Indirect	
		• Aşkale District Governorship	OIP	Indirect	
		• Horasan District Governorship	OIP	Indirect	
		• Horasan Municipality	OIP	Indirect	
		• Horasan District Gendarmerie Command	OIP	Indirect	
		• Horasan District Police Department	OIP	Indirect	
		• Köprüköy District Governorship	OIP	Indirect	
		• Köprüköy Municipality	OIP	Indirect	
		• Köprüköy District Gendarmerie Command	OIP	Indirect	
		• Köprüköy District Police Department	OIP	Indirect	
		• Palandöken District Governorship	OIP	Indirect	
		• Palandöken Municipality	OIP	Indirect	
		• Palandöken District Gendarmerie Command	OIP	Indirect	
		• Palandöken District Police Department	OIP	Indirect	
		• Pasinler District Gendarmerie Command	OIP	Indirect	
		• Pasinler District Governorship	OIP	Indirect	
		• Pasinler Municipality	OIP	Indirect	
		• Pasinler District Police Department	OIP	Indirect	
		<b>Education</b>	• Aşkale District National Education Directorate	OIP	Indirect
			• Aziziye District National Education Directorate	OIP	Indirect
			• Atatürk University Horasan Vocational School	OIP	Indirect
	• Horasan District National Education Directorate		OIP	Indirect	
	• Horasan Boarding Regional Middle School		OIP	Indirect	
	• Köprüköy District National Education Directorate		OIP	Indirect	
	• Köprüköy High School				
	• Palandöken District National Education Directorate		OIP	Indirect	
	• Pasinler District National Education Directorate		OIP	Indirect	
	• Atatürk University Pasinler Vocational School		OIP	Indirect	
	• Yakutiye District National Education Directorate	OIP	Indirect		
	• Ilica Borsa İstanbul Yavuz Selim Social Sciences High School	OIP	Indirect		
	• Ilica Kindergarten	OIP	Indirect		
• Ilica Multiprogram Anatolian High School	OIP	Indirect			
• Ilica Toprakkale Ziyaettin Özatalay Primary School	OIP	Indirect			
• Ilica Toprakkale Ziyaettin Özatalay Middle School	OIP	Indirect			
• Kemaleddin Horasani Elementary School	OIP	Indirect			

Region	Stakeholder Group	Name of Stakeholder	Project Affected Parties (PAP) Other Interested Parties (OIP) Disadvantaged / Vulnerable Individuals or Groups (DVIG)	Relation
	Health	• Uzunahmet Kindergarten	OIP	Indirect
		• Uzunahmet Primary School	OIP	Indirect
		• Horasan State Hospital	OIP	Indirect
		• Pasinler District Public Health Center	OIP	Indirect
		• Aşkale Family Health Center	OIP	Indirect
		• Horasan District Health Directorate	OIP	Indirect
		• Aşkale Kandilli Family Health Center	OIP	Indirect
		• Aşkale District State Hospital	OIP	Indirect
		• Erzurum İlica Family Health Center	OIP	Indirect
		• İbrahim Hakkı State Hospital	OIP	Indirect
		• Köprüköy District Health Directorate	OIP	Indirect
		• Köprüköy District Integrated Hospital	OIP	Indirect
		• Pasinler District CHC		
		• Köprüköy State Hospital	OIP	Indirect
		• Pasinler District Health Directorate	OIP	Indirect
	Agriculture, Livestock and Fishery	• Aziziye District Directorate of Agriculture and Forestry	OIP	Indirect
		• Köprüköy District Directorate of Agriculture and Forestry	OIP	Indirect
		• Palandöken District Agriculture and Forestry Directorate	OIP	Indirect
		• Pasinler Chamber of Agriculture	OIP	Indirect
		• Pasinler District Agriculture and Forestry Directorate	OIP	Indirect
		• Pasinler TMO	OIP	Indirect
	Transportation	• Erzurum Provincial Administration Horasan Maintenance Centre	OIP	Indirect
		• General Directorate of Highways, Erzurum 122nd Branch, Horasan Maintenance Centre	OIP	Indirect
		• Erzurum 12th Regional Directorate of State Highways	OIP	Indirect
	Energy	• Erzurum BOTAŞ Natural Gas Transmission IV. Regional Directorate	OIP	Indirect
		• Erzurum TEİAŞ 15th Regional Directorate	OIP	Indirect
		• Palen Doğal Gaz	OIP	Indirect
	Development Agency	• KUDAKA Northeast Anatolia Development Agency	OIP	Indirect
	Factories	• ABS Plaster Factory	OIP	Indirect
		• Aşkale Cement Factory	OIP	Indirect
		• TurkMag	OIP	Indirect
	Media	• Haber 25 Gazetesi	OIP	Indirect
• Kanal 25		OIP	Indirect	
ERZINCAN	Governmental Institution	• Çadirkaya Municipality	OIP	Indirect
		• Çayırılı District Governorship Social Solidarity and Aid Foundation	OIP	Indirect
		• Çayırılı District Special Provincial Administration Directorate	OIP	Indirect
		• Cultural Heritage Protection Directorate	OIP	Indirect
		• Çayırılı Municipality	OIP	Indirect
		• Eriç Gendarmerie Command	OIP	Indirect
		• Erzurum Governorship Social Solidarity and Aid Foundation	OIP	Indirect
		• Erzurum Municipality	OIP	Indirect
		• Governorship of Erzurum	OIP	Indirect
		• Tanyeri Gendarmerie Station Command	OIP	Indirect
		• Kemah District Governorship	OIP	Indirect



Region	Stakeholder Group	Name of Stakeholder	Project Affected Parties (PAP) Other Interested Parties (OIP) Disadvantaged / Vulnerable Individuals or Groups (DVIG)	Relation
		• Kemah Municipality	OIP	Indirect
		• Kemah Social Assistance Association	OIP	Indirect
		• Tercan District Governorship	OIP	Indirect
		• Üzümlü District Governorship	OIP	Indirect
		• Üzümlü Municipality	OIP	Indirect
		• Alp Gendermarie	OIP	Indirect
		• Üzümlü Social Solidarity and Aid Foundation	OIP	Indirect
	Education	• 23 Nisan Primary School	OIP	Indirect
		• Altunkent Ömer Gültekin Primary School	OIP	Indirect
		• Altunkent Ömer Gültekin Secondary School	OIP	Indirect
		• Anagold Mining Middle School	OIP	Indirect
		• Aziz and Mehmet Torun Primary School	OIP	Indirect
		• Çadirkaya Imam Hatip Middle School	OIP	Indirect
		• Çadirkaya Multidisciplinary High School	OIP	Indirect
		• Çadirkaya Şehit Jandarma Binbaşı Ümit Çelik Middle School	OIP	Indirect
		• Çadirkaya Şehit Jandarma Binbaşı Ümit Çelik Primary School	OIP	Indirect
		• Çöpler Primary School	OIP	Indirect
		• Elmacık Primary School	OIP	Indirect
		• Erzincan Binali Yıldırım University	OIP	Indirect
		• Erzincan Binali Yıldırım University Kemah Vocational School	OIP	Indirect
		• Erzincan Binali Yıldırım University Tercan Vocational School	OIP	Indirect
		• Hacı Kamer Torun Kindergarten	OIP	Indirect
		• Iliç İbrahim Çeçen Imam Hatip Middle School	OIP	Indirect
		• Iliç Kindergarten	OIP	Indirect
		• Iliç Seyda Fırat Multi-Program High School	OIP	Indirect
		• Kemah İmam Hatip Middle School	OIP	Indirect
		• Kemah Sultan Melik Multi-Program Anatolian High School	OIP	Indirect
		• Kerer Primary School	OIP	Indirect
		• Mehmet Şemsettin Günaltay Primary School	OIP	Indirect
		• Mercan Multidisciplinary High School	OIP	Indirect
	• Mercan Primary School	OIP	Indirect	
	• Necatibey Middle School	OIP	Indirect	
	• Sabırlı Primary School	OIP	Indirect	
	• Üzümlü District National Education Directorate	OIP	Indirect	
	Health	• Çadirkaya FHC	OIP	Indirect
		• Emergency Health Services Station	OIP	Indirect
		• Emergency Health Services Station No. 2	OIP	Indirect
		• Erzincan Provincial Health Directorate	OIP	Indirect
		• Erzincan Provincial Health Directorate Emergency Medical Services Chief Physician's Office	OIP	Indirect
		• Iliç District Health Group Presidency	OIP	Indirect
• Iliç FHC		OIP	Indirect	
• Iliç State Hospital		OIP	Indirect	
• Kemah District State Hospital		OIP	Indirect	
• Mercan FHC		OIP	Indirect	

Region	Stakeholder Group	Name of Stakeholder	Project Affected Parties (PAP) Other Interested Parties (OIP) Disadvantaged / Vulnerable Individuals or Groups (DVIG)	Relation
		• Tercan FHC	OIP	Indirect
		• Tercan State Hospital	OIP	Indirect
		• Üzümlü FHC	OIP	Indirect
		• Üzümlü State Hospital	OIP	Indirect
	Agriculture, Livestock and Fishery	• Çayırılı Sugar Beet Growers' Cooperative	OIP	Indirect
		• Tercan District Agriculture Directorate	OIP	Indirect
	Transportation	• TCDD 442nd Track Maintenance Directorate	OIP	Indirect
		• Highways Tercan 16th Regional Directorate, 164th Branch	OIP	Indirect
		• TCDD Kemaliye Çaltı Logistics Directorate	OIP	Indirect
	Energy	• Aras Elektrik Company	OIP	Indirect
		• Bağıştaş-I Dam and HEPP Project	OIP	Indirect
		• Eneya Company	OIP	Indirect
	Development Agency	• KUDAKA	OIP	Indirect
	Cemevi	• Kemah Alevi Cultural Association Zeynal Karakoç Cem and Cultural Center	OIP	Indirect
	Investments & Investors	• Anagold Madencilik	OIP	Indirect
		• Bilfer Mining	OIP	Indirect
		• Çöpler Gold Mine	OIP	Indirect
		• Etüt Mining	OIP	Indirect
		• HESTAŞ Mining	OIP	Indirect
		• IC Holding	OIP	Indirect
Media	• Erzincan OIZ	OIP	Indirect	
	• Yeni Erzincan Gazetesi	OIP	Indirect	
	• ERT Şah TV	OIP	Indirect	
SİVAS	Governmental Institution	• 19th Directorate of DSİ Sivas	OIP	Indirect
		• Divriği District Governorship	OIP	Indirect
		• Divriği Municipality	OIP	Indirect
		• Divriği Village Services Union	OIP	Indirect
		• Governorship of Sivas	OIP	Indirect
		• Sivas Municipality	OIP	Indirect
	Education	• Sivas Cumhuriyet University	OIP	Indirect
		• Sivas Cumhuriyet University Divriği Nuri Demirağ Vocational School	OIP	Indirect
		• Sivas Science and Technology University	OIP	Indirect
	Transportation	• Divriği Station	OIP	Indirect
		• Divriği Train Station Signaling and Electrification Chiefdom	OIP	Indirect
		• Sivas 16th Regional Directorate of State Highways	OIP	Indirect
	Agriculture, Livestock and Fishery	• Divriği Chamber of Agriculture	OIP	Indirect
	Cemevi	• Divriği Cemevi Cultural Center	OIP	Indirect
	Media	• Büyük Sivas Gazetesi	OIP	Indirect
		• Kanal 58	OIP	Indirect
	TUNCELİ	Governmental Institution	• Pülümür Municipality	OIP
Agriculture, Livestock and Fishery		• Pülümür Beekeeping Cooperative	OIP	Indirect
Media		• Özgür Dersim Gazetesi	OIP	Indirect
	• Dersim 62 TV	OIP	Indirect	

## Settlements, Mukhtarships, Local Residents, and Vulnerable groups around the stations

	Province	District	Settlement	PAPs, OIPs, DVIG	Relation	Vulnerability			
						Non Turkish speaker individuals	Individual with handicaps	Elderly	Illiterate
1.	Ardahan	Çıldır	Yukarıcambaz	PAP	Direct	Yes, 2 households	Yes, 4 households	Yes, 4 households	Yes, 3 households
2.	Ardahan	Çıldır	Aşağıcambaz	PAP	Direct	Yes, 1 household	Yes, 1 household	Yes, 5 households	Yes, 1 household
3.	Erzincan	Kemah	Eriç	PAP	Direct	No	No	Yes, 1 household	Yes, 1 household
4.	Erzincan	Kemah	Çarşı	PAP	Direct	Yes, 5 households	Yes, 1 household	Yes, 2 households	Yes, 4 households
5.	Erzincan	Kemah	Alpköy	PAP	Direct	No	No	No	No
6.	Erzincan	Kemah	Akyünlü	PAP	Direct	No	No	No	No
7.	Erzincan	Central	Çarşı	PAP	Direct	Yes, 3 households	Yes, 1 household	Yes, 4 households	Yes, 2 households
8.	Erzincan	Üzümlü	Büyük Kadağan	PAP	Direct	Yes, 1 household	No	Yes, 2 households	Yes, 1 household
9.	Erzincan	Üzümlü	Fırat	PAP	Direct	No	No	Yes, 1 household	Yes, 1 household
10.	Erzincan	Üzümlü	İstasyon	PAP	Direct	No	No	Yes, 1 household	No
11.	Erzincan	Üzümlü	Küçük Kadağan	PAP	Direct	No	Yes, 1 household	Yes, 1 household	No
12.	Erzincan	Üzümlü	Pınarbaşı	PAP	Direct	Yes, 2 households	Yes, 4 households	Yes, 1 household	Yes, 1 household
13.	Erzincan	Üzümlü	Süleymanlı	PAP	Direct	Yes, 1 household	Yes, 1 household	Yes, 2 households	No
14.	Erzincan	Üzümlü	Avcılar	PAP	Direct	Yes, 2 households	Yes, 1 household	Yes, 1 household	No
15.	Erzincan	Üzümlü	Bağlar	PAP	Direct	No	Yes, 1 household	Yes, 1 household	No
16.	Erzincan	Tercan	Kargın or İstasyon	PAP	Direct	No	No	Yes, 1 household	No
17.	Erzincan	Tercan	Akşemsettin	PAP	Direct	Yes, 1 household	Yes, 1 household	Yes, 2 households	Yes, 1 household
18.	Erzincan	Tercan	Atatürk	PAP	Direct	Yes, 4 households	Yes, 2 households	Yes, 1 household	Yes, 1 household
19.	Erzincan	Tercan	Camiikebir	PAP	Direct	Yes, 1 household	No	Yes, 1 household	Yes, 3 households
20.	Erzincan	Tercan	Gözeler	PAP	Direct	No	No	No	No
21.	Erzincan	Tercan	Yeni	PAP	Direct	No	No	No	No
22.	Erzincan	Çayırlı	Çataksu	PAP	Direct	No	No	No	No
23.	Erzurum	Aşkale	Saptıran	PAP	Direct	No	No	Yes, 2 households	
24.	Erzurum	Aşkale	Üç Mart	PAP	Direct	No	No	No	Yes, 1 household
25.	Erzurum	Aşkale	İstasyon	PAP	Direct	Yes, 1 household	Yes, 3 households	Yes, 1 household	Yes, 4 households
26.	Erzurum	Aşkale	Kandilli	PAP	Direct	Yes, 1 household	Yes, 1 household	Yes, 3 households	Yes, 1 household
27.	Erzurum	Aziziye	Çiğdemli	PAP	Direct	No	No	No	
28.	Erzurum	Aziziye	Ilıca	PAP	Direct	Yes, 15 households	Yes, 18 households	Yes, 14 households	Yes, 10 households
29.	Erzurum	Yakutiye	Nearby neighborhood including Ömer Nasuhi Bilmen	PAP	Direct	Yes, 25 households	Yes, 34 households	Yes, 19 households	Yes, 9 households
30.	Erzurum	Palandöken	Uzunahmet	PAP	Direct	No	No	No	No
31.	Erzurum	Pasinler	Çöğender	PAP	Direct	No	No	No	Yes, 3 households
32.	Erzurum	Pasinler	Kethuda	PAP	Direct	Yes, 1 household	Yes, 1 household	Yes, 1 household	Yes, 1 household
33.	Erzurum	Köprüköy	Şehitler	PAP	Direct	Yes, 5 households	Yes, 6 households	No	No
34.	Erzurum	Horasan	Karaçuha	PAP	Direct	Yes, 1 household	Yes, 1 household	No	No
35.	Erzurum	Horasan	Esentepe	PAP	Direct	Yes, 2 households	Yes, 2 households	Yes, 1 household	Yes, 1 household
36.	Erzurum	Horasan	Hızırilyas	PAP	Direct	Yes, 2 households	Yes, 3 households	No	No
37.	Kars	Sarıkamış	Süngütaş	PAP	Direct	Yes, 1 household	Yes, 1 household	Yes, 1 household	Yes, 1 household
38.	Kars	Sarıkamış	Sırbasan	PAP	Direct	Yes, 1 household	Yes, 3 households	Yes, 1 household	No
39.	Kars	Sarıkamış	İstasyon	PAP	Direct	Yes, 2 households	Yes, 2 households	Yes, 3 households	Yes, 2 households
40.	Kars	Selim	Köprübaşı	PAP	Direct	Yes, 2 households	Yes, 2 households	No	No
41.	Kars	Selim	Benliahmet	PAP	Direct	Yes, 2 households	Yes, 1 household	Yes, 2 households	Yes, 2 households
42.	Kars	Central	Cumhuriyet	PAP	Direct	Yes, 13 households	Yes, 2 households	Yes, 6 households	Yes, 3 households

	Province	District	Settlement	PAPs, OIPs, DVIG	Relation	Vulnerability			
						Non Turkish speaker individuals	Individual with handicaps	Elderly	Illiterate
43.	Kars	Central	Hafızpaşa	PAP	Direct	Yes, 4 households	Yes, 2 households	Yes, 4 households	Yes, 2 households
44.	Kars	Arpaçay	Güvercin	PAP	Direct	Yes, 1 household	No	Yes, 3 households	Yes, 2 households
45.	Kars	Arpaçay	Taşbaşı	PAP	Direct	Yes, 4 households	Yes, 5 households	Yes, 7 households	Yes, 3 households
46.	Sivas	Divriği	Gezey	PAP	Direct	No	No	No	No
47.	Sivas	Divriği	Güllübağ	PAP	Direct	Yes, 1 household	Yes, 2 households	Yes, 1 household	Yes, 1 household
48.	Tunceli	Pülümür	Yarbaşı	PAP	Direct	No	No	No	No

## Settlements, Mukhtarships, Local Residents, and Vulnerable groups around the railway line

#	Province	District	Settlement	PAPs, OIPs, DVIG	Relation	Vulnerability		
						Individual with handicaps	Female household head	Non-Turkish speaker
1.	Ardahan	Çıldır	Akçakale	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
2.	Ardahan	Çıldır	Damlıca	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
3.	Ardahan	Çıldır	Karakale	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
4.	Erzincan	Çayırli	Doluca	PAP	Indirect	3 individuals	4 individuals	Zazaki
5.	Erzincan	İliç	Atma	PAP	Indirect	1 person	9 individuals	No
6.	Erzincan	İliç	Bağıtaş	PAP	Indirect	4 individuals	2 individuals	No
7.	Erzincan	İliç	Büyükköy	PAP	Indirect	2 individuals	3 individuals	Kurdish
8.	Erzincan	İliç	Çaltı	PAP	Indirect	5 individuals	No	Kurdish
9.	Erzincan	İliç	Çöpler	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
10.	Erzincan	İliç	İbrahim Çeçen	PAP	Indirect	15 individuals	5 individuals	Kurdish
11.	Erzincan	İliç	Ortatepe	PAP	Indirect	No	No	No
12.	Erzincan	İliç	Abdullahpaşa	PAP	Indirect	4 individuals	10 individuals	Kurdish
13.	Erzincan	Kemah	Aşağı Gedik	PAP	Indirect	2 individuals	1 person	Kurdish
14.	Erzincan	Kemah	Atma	PAP	Indirect	No	No	No
15.	Erzincan	Kemah	Beklimçay	PAP	Indirect	3 individuals	6 individuals	Kurdish
16.	Erzincan	Kemah	Beşikli	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
17.	Erzincan	Kemah	Dedek	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
18.	Erzincan	Kemah	Göğüsbağı	PAP	Indirect	1 person	2 individuals	No
19.	Erzincan	Kemah	Kayabaşı	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
20.	Erzincan	Kemah	Gökkaya	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
21.	Erzincan	Kemah	Koçkar	PAP	Indirect	3 individuals	20 individuals	No
22.	Erzincan	Kemah	Koruyolu	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
23.	Erzincan	Kemah	Mermerli	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
24.	Erzincan	Kemah	Muratboynu	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
25.	Erzincan	Kemah	Oğuz	PAP	Indirect	1 person	8 individuals	Kurdish, Zazaki
26.	Erzincan	Kemah	Olukpınar	PAP	Indirect	2 individuals	4 individuals	No
27.	Erzincan	Kemah	Yastıktepe	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
28.	Erzincan	Central	Beşsaray	PAP	Indirect	6 individuals	5 individuals	No
29.	Erzincan	Central	Gani Efendi Çiftliği	PAP	Indirect	4 individuals	10 individuals	Kurdish
30.	Erzincan	Central	Oğlaktepe	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
31.	Erzincan	Central	Pekmezli	PAP	Indirect	1 person	1 person	No
32.	Erzincan	Central	Cemal Gürsel	PAP	Indirect	8 individuals	5 individuals	Kurdish, Zazaki
33.	Erzincan	Central	Ulalar	PAP	Indirect	30 individuals	NO INFORMATION	Kurdish, Zazaki
34.	Erzincan	Kemah	Küplü	PAP	Indirect	1 person	No	No
35.	Erzincan	Kemah	Sürek	PAP	Indirect	No	No	No

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36.	Erzincan	Central	Barış	PAP	Indirect	20 individuals	25 individuals	Kurdish, Zazaki
37.	Erzincan	Central	Karadığın	PAP	Indirect	2 individuals	No	Kurdish, Zazaki
38.	Erzincan	Central	Söğütözü	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
39.	Erzincan	Kemah	Uluçınar	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
40.	Erzincan	Kemah	Yahşılar	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
41.	Erzincan	Central	Sancak	PAP	Indirect	10 individuals	8 individuals	No
42.	Erzincan	Central	Şehit Cengiz Topel	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
43.	Erzincan	Central	Bayrak	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
44.	Erzincan	Tercan	Gökçe	PAP	Indirect	2 individuals	1 person	No
45.	Erzincan	Tercan	Köprübaşı	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
46.	Erzincan	Tercan	Yeşilyayla	PAP	Indirect	2 individuals	2 individuals	No
47.	Erzincan	Üzümlü	Demirpınar	PAP	Indirect	3 individuals	5 individuals	No
48.	Erzincan	Üzümlü	Derebük	PAP	Indirect	2 individuals	62 individuals	Zazaki
49.	Erzincan	Üzümlü	Karakaya Koyu	PAP	Indirect	2 individuals	3 individuals	No
50.	Erzincan	Tercan	Sucuali	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
51.	Erzincan	Tercan	Yollarüstü	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
52.	Erzincan	Üzümlü	Pelitli	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
53.	Erzincan	Üzümlü	Pişkiadağ	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
54.	Erzincan	Üzümlü	Denizdamı	PAP	Indirect	4 individuals	5 individuals	No
55.	Erzurum	Aşkale	Altıntaş	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
56.	Erzurum	Aşkale	Dallı	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
57.	Erzurum	Aşkale	Demirkıran	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
58.	Erzurum	Aşkale	Karasu	PAP	Indirect	1 person	2 individuals	No
59.	Erzurum	Aşkale	Pırnakapan	PAP	Indirect	2 individuals	No	Kurdish
60.	Erzurum	Aşkale	Şafak	PAP	Indirect	10 individuals	No	Kurdish
61.	Erzurum	Aşkale	Sazlı	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
62.	Erzurum	Aşkale	Taşagıl	PAP	Indirect	2 individuals	2 individuals	No
63.	Erzurum	Aşkale	Tecer	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
64.	Erzurum	Aşkale	Topalçavuş	PAP	Indirect	2 individuals	15 individuals	No
65.	Erzurum	Aşkale	Küçükgeçit	PAP	Indirect	1 person	4 individuals	No
66.	Erzurum	Aşkale	Çayköy	PAP	Indirect	2 individuals	3 individuals	No
67.	Erzurum	Aşkale	Kıbrıs	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
68.	Erzurum	Köprüköy	Yapağılı	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
69.	Erzurum	Köprüköy	Yukarı Söğütlü	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
70.	Erzurum	Palandöken	Nene Hatun	PAP	Indirect	3 individuals	10 individuals	Kurdish
71.	Erzurum	Yakutiye	Çiftlik	PAP	Indirect	3 individuals	2 individuals	No
72.	Erzurum	Yakutiye	İstasyon	PAP	Indirect	10 individuals	30 individuals	No
73.	Erzurum	Yakutiye	Müdüрге(Çayırtepe)	PAP	Indirect	18 individuals	13 individuals	No
74.	Erzurum	Yakutiye	Soğukçermik(Soğucak)	PAP	Indirect	3 individuals	10 individuals	No
75.	Erzurum	Aziziye	Alaca	PAP	Indirect	1 person	3 individuals	No
76.	Erzurum	Aziziye	Atlıkonak	PAP	Indirect	4 individuals	5 individuals	No
77.	Erzurum	Horasan	Camii Kebir	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
78.	Erzurum	Aziziye	Demirgeçit	PAP	Indirect	1 person	No	No
79.	Erzurum	Horasan	Dalbaşı	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
80.	Erzurum	Pasinler	Alvar	PAP	Indirect	6 individuals	7 individuals	No
81.	Erzurum	Pasinler	Çakırtaş	PAP	Indirect	8 individuals	4 individuals	Kurdish
82.	Erzurum	Pasinler	Bahçelievler	PAP	Indirect	10 individuals	No	Kurdish, Laz

#	Province	District	Settlement	PAPs, OIPs, DVIG	Relation	Individual with handicaps	Female household head	Non-Turkish speaker
83.	Erzurum	Pasinler	Büyükütü	PAP	Indirect	3 individuals	No	Kurdish
84.	Erzurum	Pasinler	Pusudere	PAP	Indirect	2 individuals	1 person	No
85.	Erzurum	Pasinler	Şehit Burak Karakoç	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
86.	Erzurum	Pasinler	Yukarıdanişment	PAP	Indirect	7 individuals	No	No
87.	Erzurum	Pasinler	Paşabey	PAP	Indirect	3 individuals	5 individuals	Kurdish
88.	Erzurum	Horasan	Şerefiye	PAP	Indirect	20 individuals	12 individuals	Kurdish
89.	Erzurum	Pasinler	Ebsemce	PAP	Indirect	6 individuals	1 person	No
90.	Erzurum	Horasan	Azap	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
91.	Erzurum	Pasinler	Övenler	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
92.	Erzurum	Horasan	Çiftlik	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
93.	Erzurum	Horasan	Bulgurlu	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
94.	Erzurum	Pasinler	Üğümü	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
95.	Erzurum	Pasinler	Reşadiye	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
96.	Erzurum	Horasan	İnönü	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
97.	Kars	Arpaçay	Çanakısu	PAP	Indirect	5 individuals	No	No
98.	Kars	Arpaçay	Aydınün	PAP	Indirect	4 individuals	1 person	No
99.	Kars	Arpaçay	Doğruyol	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
100.	Kars	Arpaçay	Göldalı	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
101.	Kars	Arpaçay	Gönülalan	PAP	Indirect	4 individuals	3 individuals	No
102.	Kars	Arpaçay	Kakaç	PAP	Indirect	2 individuals	3 individuals	No
103.	Kars	Arpaçay	Kümbet	PAP	Indirect	3 individuals	No	No
104.	Kars	Arpaçay	Kuzgunlu	PAP	Indirect	1 person	2 individuals	No
105.	Kars	Arpaçay	Yenimahalle	PAP	Indirect	12 individuals	2 individuals	Kurdish
106.	Kars	Central	Aydınlıkevler	PAP	Indirect	6 individuals	20 individuals	No
107.	Kars	Central	Dikme	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
108.	Kars	Central	Haliipaşa	PAP	Indirect	17 individuals	13 individuals	No
109.	Kars	Central	Karacaören	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
110.	Kars	Central	Karadağ	PAP	Indirect	3 individuals	4 individuals	Kurdish
111.	Kars	Central	Ladikars(Kümbetli)	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
112.	Kars	Central	Mezra	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
113.	Kars	Central	Örnek	PAP	Indirect	15 individuals	20 individuals	No
114.	Kars	Central	Yeni Mahalle	PAP	Indirect	30 individuals	33 individuals	No
115.	Kars	Central	Paşaçayır	PAP	Indirect	1 person	6 individuals	No
116.	Kars	Sarıkaş	Çatak	PAP	Indirect	2 individuals	2 individuals	Kurdish
117.	Kars	Sarıkaş	Karaurgan	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
118.	Kars	Sarıkaş	Sıraşlar	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
119.	Kars	Sarıkaş	Yağbasan	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
120.	Kars	Sarıkaş	Yenigazi	PAP	Indirect	4 individuals	3 individuals	Kurdish
121.	Kars	Selim	Çaybaşı	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
122.	Kars	Selim	Çarşı	PAP	Indirect	10 individuals	50 individuals	Kurdish
123.	Kars	Selim	Cavlak	PAP	Indirect	1 person	No	Kurdish
124.	Kars	Selim	Cumhuriyet	PAP	Indirect	20 individuals	13 individuals	Kurdish
125.	Kars	Selim	Karaçayır	PAP	Indirect	2 individuals	1 person	Kurdish
126.	Kars	Selim	Aşağıkotanlı	PAP	Indirect	2 individuals	3 individuals	Kurdish
127.	Kars	Sarıkaş	Yeniköy	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
128.	Kars	Selim	Yolgeçmez	PAP	Indirect	10 individuals	5 individuals	Kurdish
129.	Kars	Sarıkaş	Kurbançayır	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION

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130.	Kars	Selim	Yukarıkotanlı	PAP	Indirect	3 individuals	1 person	Kurdish
131.	Kars	Sarıkamış	Tepe	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
132.	Kars	Susuz	Çamçavuş	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
133.	Kars	Susuz	Cumhuriyet	PAP	Indirect	2 individuals	4 individuals	Kurdish
134.	Kars	Susuz	Harmanlı	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
135.	Kars	Susuz	Porsuklu	PAP	Indirect	5 individuals	3 individuals	No
136.	Kars	Susuz	Yolboyu	PAP	Indirect	3 individuals	6 individuals	No
137.	Sivas	Divriği	Kalealtı	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
138.	Sivas	Divriği	Aşağıhamam	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
139.	Sivas	Divriği	Çobandurağı	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
140.	Sivas	Divriği	Adatepe	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
141.	Sivas	Divriği	Oyuktepe	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
142.	Tunceli	Pülümür	Başkalecik	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
143.	Tunceli	Pülümür	Dağyolu	PAP	Indirect	NO INFORMATION	NO INFORMATION	NO INFORMATION
144.	Tunceli	Pülümür	Doğanpınar	PAP	Indirect	3 individuals	4 individuals	Zazaki, Kurdih